In 2008 LVMWD customers used 23,994 acre-feet of water . . . LVMWD's 2009-10 allocation from MWD is 19,323 acre-feet.

Chart 1 shows how the District's allocation will be apportioned:

Customer Classification	Acre-feet per customer classification
Single Family Residential	15,291
Multi-family Residential	1,378
Commercial	1,725
Irrigation	929
Total	19,323

Single family residential units comprise the largest group of LVMWD customers. Budgets will be allocated based on the size of the residential parcel, not on previous usage. Each single family home will receive a "base" allowance of 16 billing units per billing period based on "typical" indoor use. In addition, the residence will receive an allocation for outdoor use based on lot size. The budgeted outdoor amount will vary from billing period to billing period, more in the hot summer months, less in cooler months.

Multifamily residences tend to have fewer occupants, thus a lower indoor use budget. Many multifamily units have smaller or no outdoor irrigation needs; budgeted quantities will reflect proportionally reduced amounts.

Commercial properties will be reduced by fixed percentages and "irrigation only" customers will be budgeted based on reduced 2008 usage distributed proportionally; more in warm months, less in cooler months.

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Chart 2 shows how each customer classification will be budgeted:

Customer Classification	Basis for Annual Water Budget	Minimum or other allowance for indoor / other	Basis for bi-monthly billing period budget
Single family residential	Parcel size	Yes – 16 units per billing period	16 units + ET* adjusted outdoor units
Multi-family residential	Dwelling size	Yes – 12 units per dwelling unit	12 Units / Dwelling + ET adjusted outdoor units
Commercial	2008 usage	Yes - Determined by Regional Shortage % Level	2008 Billing Period Usage
Irrigation	2008 usage	None	ET

^{*}ET = Plant evapotranspiration rate. ET data is averaged over a 5-year period

Appeals: An appeal for a higher allocation may be considered for the following-

Number of people in a household; medical needs; licensed childcare/healthcare facility; sustaining live-stock; change of use for a commercial property.

Appeals will not be considered for pools, spas, or hot tubs; gardens; in-home businesses or hobbies that use an increased amount of water.

Chart 3. Single Family Residential (SFR) Budgets

SFR Parcel Groups	Parcel Area (square feet)		Annual Budget in Units (HCF*)
	From	Up to	
Group 1	1	4,000	132
Group 2	4,001	6,500	197
Group 3	6,501	9,000	260
Group 4	9,001	11,500	323
Group 5	11,501	14,000	385
Group 6	14,001	16,500	446

SFR Parcel Groups	Parcel Area (square feet)		Annual Budget in Units (HCF*)
	From	Up to	
Group 7	16,501	19,000	506
Group 8	19,001 21,500		542
Group 9	21,501	44,000	560
Group 10	44,001	90,000	589
Group 11	90,001	180,000	618
Group 12	180,001	>180,00	647

^{*}HCF = 100 cubic feet, 1 billing unit or 748 gallons

Chart 4. Example: Parcel Group 7, Annual Budget = 506 Units

In this example the water use is proportionally spread over 12 months / six billing periods.

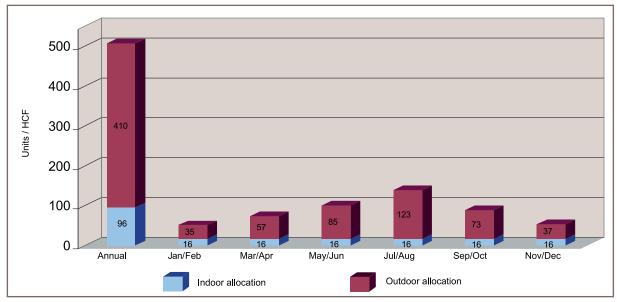


Chart 5. Comparison of bills for Group 7 customers

This comparison shows customers within and exceeding budgeted amount.

SFR within budget		Budget = 141 units	SFR exceeding budget	
¾ inch meter	\$25.34	Ready to serve charge	3/4 inch meter	\$25.34
16 units	\$21.12	Tier 1 @ \$1.32	16 units	\$21.12
51 units	\$84.15	Tier 2 @ \$1.65	51 units	\$84.15
49 units	\$120.54	Tier 3 @ 2.46	115 units	\$282.90
116 units		Total units used	182 units	
none	-	Excess use surcharge @ \$3.00/unit	41 units	\$123.00
	\$251.15	TOTAL		\$536.86

Frequently Asked Questions

Why not do an "across the board" cut of 20 percent for every customer?

A flat percentage cut is not fair to residential customers who have been conserving, while inefficient users would benefit from relatively easy conservation goals. The budget program for residential users is forward looking based on need, not on historical use.

How long will the water shortage situation last?

No one knows. Unlike previous droughts, this shortage will not be corrected by above-normal periods of rain or snow. The restriction on pumping to protect threatened species has significantly reduced the flow of water to southern California. Building additional water supply infrastructure will take several years, presuming it can be approved.

Isn't this just about money?

No. Customers who stay within their water budgets will pay normal, established water rates. Those who exceed their budget will pay a significant surcharge; \$3 per unit above their budgeted use.

Can customers "roll over" unused budgeted allocations from one billing period to the next?

No. The objective is to conserve water through each billing period, keeping the District within its allocation limit from the Metropolitan Water District.

Why can't LVMWD find additional water sources?

There are none. The District is entirely dependent upon the Metropolitan Water District for its water supply. There are no usable groundwater or river resources in this area.

What about desalination?

LVMWD does not have the resources or ocean frontage to build a desalination facility. Design, entitlements, construction and operation would be extremely costly.

What is LVMWD doing to control growth and development?

Local jurisdictions (cities and L.A. County) are the approval entities for development applications. Most jurisdictions in the LVMWD service area are largely "built out;" the exceptions might be occasional infill projects. Significant development is not an issue in the service area; over 40 percent is now parkland or designated as open space.

Can I obtain recycled water to irrigate my residential landscape?

No. At times of peak demand, the recycled system is already operating at capacity. There are also regulatory and structural restrictions in providing recycled water service to residential customers.

Does LVMWD offer help in reducing domestic water demand?

Yes. There are rebates on items such as weather-based irrigation controllers, high-efficiency toilets, water-saving home laundry machines and more. Visit www.LVMWD.com; www.bewaterwise.com or call customer service for more information.

How does LVMWD compare to other areas in water use?

Not well. On average, LVMWD residential customers use more than twice the national average on a per capita basis.

Take steps now to avoid the \$3 per unit excess use surcharge for exceeding the budgeted amount.