

### LAS VIRGENES MUNICIPAL WATER DISTRICT 4232 Las Virgenes Road, Calabasas CA 91302

### AGENDA REGULAR MEETING

Members of the public wishing to address the Board of Directors are advised that a statement of Public Comment Protocols is available from the Clerk of the Board. Prior to speaking, each speaker is asked to review these protocols and <u>MUST</u> complete a speakers' card and hand it to the Clerk of the Board. Speakers will be recognized in the order cards are received.

The <u>Public Comments</u> agenda item is presented to allow the public to address the Board on matters not on the agenda. The public may present comments on any agenda item at the time the item is called upon for discussion.

Materials prepared by the District in connection with subject matter on the agenda are available for public inspection at 4232 Las Virgenes Road, Calabasas, CA 91302. Materials prepared by the District and distributed to the Board during this meeting are available for public inspection at the meeting or as soon thereafter as possible. Materials presented to the Board by the public will be maintained as part of the records of these proceedings and are available upon written request to the Clerk of the Board.

5:00 PM

September 23, 2014

### PLEDGE OF ALLEGIANCE

- CALL TO ORDER AND ROLL CALL
- 2. APPROVAL OF AGENDA
- 3. PUBLIC COMMENTS

Members of the public may now address the Board of Directors ON MATTERS NOT APPEARING ON THE AGENDA, but within the jurisdiction of the Board. No action shall be taken on any matter not appearing on the agenda unless authorized by Subdivision (b) of Government Code Section 54954.2

### 4. CONSENT CALENDAR

A Monthly Investment Report as of August 31, 2014 (Pg. 5) Receive and File

- B Minutes: Regular Meeting of September 9, 2014 (Pg. 9) Approve
- C List of Demands: September 23, 2014 (Pg. 23) Approve
- Southern California Water Committee Annual Meeting and Dinner Board Member Attendance (Pg. 65)

Authorize Board Member attendance and per diem compensation for the Southern California Water Committee Annual Meeting and Dinner in Universal City on October 23, 2014.

E WaterSmart Innovations 2014 Conference and Exposition - Board Member Atlendance (Pg. 57)

Authorize Board Member attendance and per diem compensation for the WaterSmart Innovations 2014 Conference and Exposition in Las Vegas, Nevada from October 7 through 10, 2014.

- 5. <u>ILLUSTRATIVE AND/OR VERBAL PRESENTATION AGENDA ITEMS</u>
  - A Legislative and Regulatory Updates
  - B Water Supply Conditions and Drought Response (Pg. 54).
- TREASURER
- FACILITIES AND OPERATIONS.
  - A 16-Inch Potable Water Main Break: Declaration of Emergency and Ratification of Purchase Order (Pg. 71)

Declare the 16-inch potable water main break of August 21, 2014 at Calabasas Golf Course an emergency requiring immediate action without delay and ratify the General Manager's authorization of a purchase order in the amount of \$26,395.21 to Toro Enterprises for repair of the pipeline.

8 4-Inch Recycled Water Main Break: Declaration of Emergency and Ratification of Purchase Order (Pg. 72)

Declare the 4-inch recycled water main break of August 19, 2014 on Park Granada in Calabasas an emergency requiring immediate action without delay and ratify the General Manager's authorization of a purchase order in the amount \$25,380 to \$ & \$ Paving.

 8-Inch Sludge Force Main Fallure: Declaration of Emergency and Authorization to Procure Goods and Services (Pg. 73)

Declare the 8-Inch studge force main failure of September 11, 2014 an emergency requiring immediate action without delay and authorize the General Manager to procure goods and services necessary to respond to the emergency, in an amount not to exceed \$75,000, without formal bids, informal bids or requests for proposals.

 Odor Control Scrubber Carbon Replacement: Authorization of Purchase Order (Pg. 76)

Authorize the General Manager to issue a purchase order in the amount of \$35,615,62 to Prominent Systems, Inc., for carbon tower media replacement at the Tapia Water Reclamation Facility.

E Headquarters Building No. 8 Air Conditioning Unit Replacement: Call for Bids (Pg.

77)

Authorize a Call for Bids for the Headquarters Building No.8 Air Conditioning Replacement Project in accordance with the project specifications and proposed bid schedule.

### FINANCE AND ADMINISTRATION

### A General Liability and Property Insurance Renewal (Pg. 80).

Approve the general liability and property insurance proposal by Tolman & Wiker Insurance Services, LLC in the amount of \$724,413.80, for the term of October 1, 2014, through October 1, 2015, and authorize the General Manager to execute related contracts and forms.

### INFORMATION ITEMS

- A Backbone Improvements Program 5-Million-Gallon Tank: Change Order No. 3 (Pg. 94)
- B Claim by Howard Tenenbaum (Pg. 115).
- C Utility Branding Network: Si-Annual Branding and Rates Workshop (Pg. 123)

### 10. NON-ACTION ITEMS

- A Organization Reports (Pg. 198)
  - (1) MWD
    - a. Representative Report/Agenda(s)
  - (2) Other
- B Director's Reports on Outside Meetings
- C General Manager Reports
  - (1) General Business.
  - (2) Follow-Up Items:
- D Director's Comments

### 11. FUTURE AGENDA ITEMS

### 12. PUBLIC COMMENTS

Members of the public may now address the Board of Directors ON MATTERS NOT APPEARING ON THE AGENDA, but within the jurisdiction of the Board. No action shall be taken on any matter not appearing on the agenda unless authorized by Subdivision (b) of Government Code Section 54954.2

### 13. CLOSED SESSION

A Conference with Labor Negotiator (Government Code Section 54957.6):

Agency Designated Representative: David W. Pedersen, General Manager; Donald Patterson, Director of Finance and Administration; Sherri Paniagua, Human-Resources Manager; Peter Brown, Liebert Cassidy Whitmore. Employee Organization(s): General and Office Units represented by Service Employees International Union (SEIU), Local 721.

- B Conference with District Counsel Existing Litigation (Government Code Section 54958.9(a)):
  - San Diago County Water Authority v. Metropolitan Water District of Southern California, et al.
  - Las Virgenes Triunfo Joint Powers Authority v. United States Environmental Protection Agency and Heal the Bay, Inc. v. Lisa P. Jackson

### 14. OPEN SESSION AND ADJOURNMENT



September 23, 2014 LVMWD Regular Board Meeting

TO:

Board of Directors

FROM: Finance & Administration

Subject: Monthly Investment Report as of August 31, 2014 (Pg. 5)

### SUMMARY:

The Monthly Investment Report consists of a summary of all investments held by the District as of the end of the month along with comparisons to the same period of the previous fiscal year.

### FISCAL IMPACT:

No

### ITEM BUDGETED:

No

### DISCUSSION:

The Monthly Investment Report provides an update of the District's pooled investments including those held in the Local Agency Investment pool (LAIF), direct investments, and investments held for the Refunding Bond reserve. As of August 31, 2014, the District held \$69,602,942 in its portfolio.

The majority of the funds are held in the District's investment accounts, which had an August 31, 2014 value of \$42,982,662. LAIF held the majority of the remaining funds in the amount of \$22,757,351. Also, the CaITRUST account was funded in August with a \$1,000,000 initial investment.

### GOALS:

Ensure Effective Utilization of the Public's Assets and Money

Prepared By: Joseph Lillio, Finance Manager

### ATTACHMENTS:

Investerment Report-August
August Investment Report Charts

Appendix A

Date: September 8, 2014

Subject: Investment Report for the Month of August 2014

Investments
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Investments	Malucing W	Investments Maluring Within Six Months.						
Disc./Cpn	YIE'S	2	Dale	Dale	Book	Par	Market	Warket Value
Rate	To Malurity	/ Турв	fivested	Materies	Value	Vake	Value	Source
1.500%	1.500%	FNMA-Callable Coupen	09/08/10	39/08/14	1,000,000	000'000'1	1,000,240	Custodian
		Sub-Totai		I	1,000,000	000,000,1	1,000,240	
Investments	Maturing A	Investments Maturing After Six Months:						
2.000%	2.000%	FHL13-Bullet	02/15/11	23/32/15	1,000,000	1,000,000	1,010,700	Custodian
1,250%	1,250%	FHLMC-Callable Cowpon	02/17/12	02/17/17	1,000,000	1,000,000	1,003,420	Custodian
0.670%	0.670%	FN:MA-Butet	03/26/12	09/26/15	1,000,000	1,000,000	1,004,300	Custodian
1.050%	1 050%	FFCB-Bulet	C3/28/12	03/28/16	1,000,000	1,000,000	1,067,950	Custodian
1.270%	1270%	FHI.8-Gullet	C3/20/12	03/02/17	1,000,000	1,000,000	1,011,520	Custodian
2086.0	0.980%	FFCB-Callable Coupon	597-8712	C91*-8/17	1,000,000	1,000,000	997,840	Custodian
%006:0	0.971%	FNAA-Callable Coupon	1025/12	16/23/17	996,000	1,000,000	990.490	Custodian
0.625%	0.700%	FHLMC-Buller	10/26/12	11/01/16	097,040	1,000,000	999,320	Custodian
0.820%	0.860%	FFCB-Callable Coupun	10/26/12	C27" W17	386,000	1,000,000	995,170	Custodan
0.75% & Up	1.045%	FNMA-Cazable Coupon	11/2/112	71/4/5/11	000'000'.	1,000,000	998,460	Custodian
0.625%	0.625%	FNMA-Callable Coupon	11/28/12	11/23/16	2,000,000	2,000,000	1,991,600	Custodian
0,740%	0,550%	Montgomory-Muni Band	11/29/12	0400175	, 224,455	1,000,000	1,000,390	Custedian
0.5% & Up	2 1.047%	FNMA-Callable Coupon	12/07/12	11/28/17	coglocci.	1,000,000	1,001,300	Custodian
9.600%	0.600%	FTC9-Calable Coupon	12/13/12	12/12/16	000,000,	1,000,000	997,700	Custodian
0.500%	0.580%	Puri Arajh NY&NJ-MuniBor	12/19/12	12/01/16	1,000,580	000'000';	997,900	Custodian
0.600%	0.600%	F+CB-Bullel	12/27/12	12/27/16	1,000,000	000'000'	999,860	Custodian
0.500%	0.500%	FHLB-Callable Coupon	12/28/12	06/26/16	1,000,000	1,000,000	938.020	Custodian
0.850%	0.850%	AZSHGX-Muni Bond	01/17/13	06/01/15	2,205,000	2,205,000	2,241,372	Custodian
0.5% & Up	3 1.141%	FMLB-Cailable Coupon	52/07/13	02/07/18	1,000,530	1,000,000	995,770	Custndian
1.565%	1,100%	LVNSCO-Muni Bond	32 <b>720</b> /13	11/01/17	1,022,130	1,000,000	1,005,650	Custodian
0.600%	4,000%	FMMA-Callable Coupon	02/25/13	DB/25/16	1,000,000	1,000,000	698,110	Custodan
1,000%	7:000%	NJSMEM Muni Bond	33/26/13	11/01/14	1,245,000	1,245,000	1,245,647	Custodian
%05970 in	%C69'0	PST-Muni Bood	39/2B/13	11/01/18	1,000,000	1,000,000	384.350	Custodian
¥000: FE	7,000%	FH: MC-Callable Coupon	OG/26/13	33/25/18	1,000,000	1,000,000	938,03 <b>0</b>	Custodian
<b>.</b> 40.8%8.0 ₩	1,145%	FNWA-Catable Coupon	03/27/13	03/2//18	1,000,000	1,000,000	998,460	Custodian
, dn 8%58:0 4A	1170%	FNMA-Callable Coupon	03/28/13	03/28/18	1,000,000	1,000,000	995,860	Custodian
1.020%	1.020%	FHLMC-Callabie Coupon	04/30/13	04/30/18	999,500	1,000,000	965,630	Custodian
0.950%	0 000%	FHUMC-Callable Coupon	05/22/13	05/22/18	1,000,000	1,000,000	965,220	Custadian

To: David W. Pedersen, General Manager

From: Finance and Administration Department

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Month Enging August 31, 2014	1,60
for the Month Engir	Innertheant
stment Report	Yeald
LVMWO Investr	Disc (Coa

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Disc./Cpa Rate	Yeald To Malurity	Investment	Date Invested	Date Makriss	Brink	Par	Market	Wanket Value
Investments !	dalurino A	er Six Mo	١.,					2000
0.750%	0.750%	FHLMG-Callable Coupon	OS/ZB/13	11/28/17	1,000,000	1,000,000	984 380	Custodian
0.75% & Up	1.117%	FMMA. Callable Coupon	55/28/13	05/29/18	1,000,000	1,000,000	989,730	Custodian
0.832%	0.832%	ARLDEV-Mink Rond	26/03/13	12/15/18	1,585,000	1,588,000	1,580,372	Custodian
1,250%	1,250%	PHLB-Callable Coupon	56/26/13	06/28/18	1,000,000	1,000,000	1,002,700	Custodian
3,820%	%Q.A.P.T	FHLB-Callabia Coupon	12/26/13	1225/18	1,000,000	000,000,1	1,004,550	Custodian
0.525% & Up 7	1.648%	PHLMC-Calable Couper.	02/05/14	52/05/18	1,000,000	000'000'1	1,001,240	Custocian
330%	1,300%	FHLMC-Calable Couper.	02/27/14	81/12/20	1,000,000	1,000,000	999,410	Cushodian
%CC9%	1.800%	FHI MC-Callable Coupon	02/27/14	0227MB	1,000,000	000'000';	1,005,770	Custodian
%009%	1.800%	P.41 MC-Callable Coupon	03/12/14	03/12/19	1,000,000	000000000	1,005,580	Custodian
1%/2%	1.896%	Firther Callable Coupon	05/2B/14	09/26/19	1,000,000	1,000,000	999,410	Custodian
2.030%	2.000%	FMMA-Callable Coupon	00/20/14	08/20/19	1,000,000	1,000,000	996.910	Custodian
		Sub-Total			42.055,650	42,035,000	41,982,422	
		Total Investments			43,055,650	\$43,035,000	42,382,652	
Note: Cov. Ageno	y Cuapur Mok	Note: Cov. Agency Coxput Notes wif a sinhiste interest every six march.	irsh.					
1 CPMST*0 15% to 110%; greeker 15%, 4 CPMST*0 15% to 100, greeker 15% to	this perester I	1 CPROTEO 15% is 144% presente 19%. 4 CPROTEO 14 to 1404, de 17% is 20% 14% is 2019 a 14% to 2017, december 14%			CONTRACTOR	OCENTROSHO (Med. 15, to 60%) mendagen 1856. Andreast of the contraction of the	£	
Signature 85% in this 1% to during 15% in CPNSTACESS, to 24%, metaware 2%,	712, 1% to Birth 1 2/15, metrater 2	S.CPHRITORY, a UNIQ 1% to Unig 1 who Bill: Preside 25%. 7 CPHRITORESK IS 745, metante 28.			CONSTRUCTS STORY OF SAME TO	E-CPRATICATION OF A SECURITY OF A SECOND O	Mr. obrester 1%	
Interest earnii	igs for the	Interest earnings for the month were as followed:			-	Amount	Current	
Relunding Reve	nue Bonds	Relunding Revenue Bonds - Resorve Fure (Bark of New York Mellon)	rk Metion)			D20170540011121	0.250%	
investments			•			38,007	0.990%	
Local Agency Investment Fund (LAIF)	vestment Fu	nd (LAIF)				4,931	0.260%	
Calinosi Short-Term Fund	Term Fund					248	0.340%	
Reich & Tang D	aily Incomo	Reich & Tang Daily Incomo - US Treasury Money Market inusc	3			0	0.010%	
Sweep Account	s (Wells Farg	Sweep Accounts (Wells Furgo BankBank of New York Mollon)	Ē			46	0.010%	
				_	Earnings .	\$43,801		
Schedule of L	vestment	Schedule of Investment Balance Limitations (Per District Investment policy)	strict investment	t policy)				
The source of the	no market va	The source of the market vertation is as followed:			Total Amount invested	10년 10년	Meac Limit Allowed	
(ryesbnents (note a)	•				\$43,055,850	81.96%	8 E	
Retunding Rave	nug Bands .	Returning Revenue Rends - Reserve Fand (Bank of New York Meson/LMF)	ing Mellon/LMF)		2,766.387	3.97%	1 yr debt pmt.	
Reich & Tang D	aily Income -	Reich & Tang Daily Income - US Tréasury Money Market Fund (Union Bark)	of (Union Bank)		23,554	0.03%	FIO DERIK	
Local Agency Investment Fund (LAIF)	vestment Fu	nd (LAIF)			22,767,351	32.70%	90,000,000	
					000 000			

Note 1: The average weighted emploaders, excludes LAIF, is 955 days, which is under the assumble cauder will be dated and will be held unitimalizing. In August 2014, earlinged LOTA calculated LOTA maked LOTA participation in mentions \$5,700,372,03, of which \$5,340,356.84 periods to LV. 2,000,000 869,602,942 maje 21

Total

CalTrust Short-Term Fund

## LVMWD Investment Report for the Month Ending August 31, 2014

### Bank Account Balances as of August 31, 2014;

Account Type Checking Sweep

Note 3. This is bank balance without adjusting for outstanding checks. The total amount of outstanding checks is unavailable at the time of reporting

programs funds, conform to District investment policy. All investment transactions within the period covered by this report, except for the exceptions noted above, conform to District investment policy. Deferred compensation program funds are not included in this report, their "All District investments are included in this report and all investments, except those relating to debt issues and deferred compensation funds are included in this report, their investment is controlled by specific provisions of the issuance documents and not by the District." investment is directed by individual employees participating in the deferred compensation program and not by the District. Debt issue

"The deposits and investments of the District safeguard the principal and maintain the liquidity needs of the District, providing the District with the ability to meet expenditure requirements for the next six months. The maturity dates are compatible with foreseeable cash flow requirements. The deposits and investments can be easily and rapidly converted into cash without substantial loss of value."

Approved for September 23, 2014 Agenda:

Haw. W. Oullum.
David W. Pedersen, General Manager

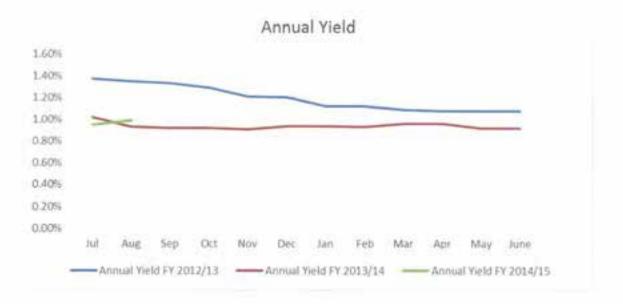
10

I HEREBY CERTIFY THAT THE FOREGOING IS TRUE AND CORRECT

TO THE BEST OF MY KNOWLEDGE

Leonard Polan, Treasurer

The annualized yield for the District's Investment portfolio increased slightly from the prior month at 0.99%. This is a 4 basis point (0.04%) increase over the prior month and the highest yield since July 2013. The following chart shows annualized monthly yield over the current and last two fiscal years. As the chart shows, yields have largely remained flat since August 2013. Staff does not forecast yields to change significantly for the remainder of the calendar year and most likely through the fiscal year.



The interest earned from all investments in the portfolio fiscal year (FY) to date has trailed FY 13/14 as anticipated. The following chart shows cumulative interest earned over the two previous fiscal years. Since there is no indication of a significant interest rate increase through the remainder of the current fiscal year, staff projects that the current trend will continue.



The total value of the portfolio as of August 31, 2014 is \$69.6M. This compares to a balance of \$72.6M from August 31, 2013. This year-over-year difference reflects a decrease of 4.2% and is a reflection of the recent capital project outlays. The portfolio typically fluctuates as funding is needed for capital projects. The chart below shows the total portfolio value over time.

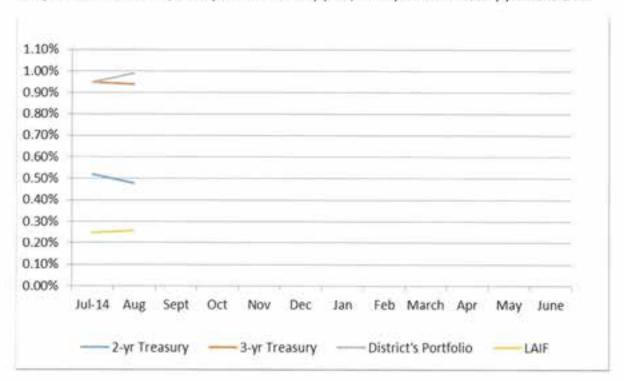


On average, the District maintains approximately 30-35% of the portfolio in LAIF and 65-70% in direct investments. The following charts show the value of the District's Investment Portfolio and LAIF. The investment portfolio had a balance of \$42.98M as of August 31, 2014, while LAIF had a balance of \$22.75M. The charts visually show the District's rebalancing of funds from the investment portfolio to LAIF during the last half of fiscal year 13/14 to ensure liquidity needs for the ongoing capital projects.





The following chart depicts annualized yields on the District's portfolio for FY 2014-15 in comparison to comparative benchmarks; the 2-year U.S. Treasury yield, the 3-year U.S. Treasury yield and LAIF.



### Definitions

- Disc./Cpn Rate = The yield paid by a fixed income security.
- Yield to Maturity The rate of return of a security held to maturity when interest payments, market value and par value are considered.
- Bullet A fixed income security that cannot be redeemed by the issuer until the magnify date.
- Callable A fixed income security that can be redeemed by the issuer before the majurity date
- Book Value The price paid for the security.
- Par Value The face value of a security.
- Market Value -- The current price of a security.
- Custodian The financial institution that holds securities for an investor.

### Investment Abbreviations

- FHLB Federal Home Loan Bank
- FHLMC Federal Home Loan Mortgage Corporation (Freddie Mac)
- FNMA Federal National Mortgage Association (Fannie Mae).
- FFCB Federal Farm Credit Bank
- Bonds
  - NYCGEN New York City Transitional Finance Authority Future Tax Secured Sond.
  - KYSHSG Kentucky State Housing
  - Montgomery Montgomery, At General Obligation Bond
  - PORTRN Part Authority of New York & New Jersey Revenue 8and
  - AZSHGR Arizona Board of Regents University of Arizona System Revenue Bond.
  - LVNSCD Las Virgenes Unified School District
  - NJSMFH New Jersey State Mortgage Finance & Housing
  - PTS -- Port of Seattle.
  - ARLOFV Arlington County Development Authority Revenue Bond



### LAS VIRGENES MUNICIPAL WATER DISTRICT 4232 Las Virgenes Road, Calabasas CA 91302

### MINUTES REGULAR MEETING

5:00 PM

September 9, 2014

### PLEDGE OF ALLEGIANCE

The Pledge of Allegiance to the Flag was led by Board President, Charles Caspary.

### 1. CALL TO ORDER AND ROLL CALL

### A Call to order and roll call

The meeting was called to order at 5:01 p.m. by Board President Caspary in the District offices. Daryl Betancur, Clerk of the Board conducted the roll call.

Present:

Directors, Polan, Renger, Steinhardt, Peterson and Board President Caspary.

Absent:

None

Staff Present: David Pedersen, General Manager

Daryl Betancur, Clerk of the Board

David Lippman, Director of Facilities and Operations

Carlos Reves, Director of Resource Conservation and Public Outreach

Don Patterson, Director of Finance and Administration

Wayne Lemieux, District Counsel

### 2. APPROVAL OF AGENDA

### A Approval of agenda

General Manager Pedersen indicated that staff had received speaker cards from a number of people for items 9B and 9D, thus the Board may consider moving those items up on the agenda for the benefit of the public.

Director Renger moved to approve the agenda with the noted changes, moving item 9B and 9D following public comments. Motion seconded by Director Steinhardt. Motion carried unanimously.

Board President Caspary stated that staff had also received a speaker card for item 9A, which was also intended to be included on the change in order of the agenda. There were no objections ITEM 4B

### 3. PUBLIC COMMENTS:

There were no public comments on items not on the agenda. Thus, Board President Caspary proceeded to call public speakers for item 9B first.

### 9. RESOURCE CONSERVATION AND PUBLIC OUTREACH

### B Mow-no-Mow Turf Removal Program: Synthetic Turf Eligibility

Approve the eligibility of synthetic turf for incentives through the District's Mow-ne-Now Turf Removal Program.

Carlos Reyes, Director of Resource Conservation and Public Outreach presented the staff report and commented that at the meeting of March 11, 2014, the Board considered the eligibility of synthetic turf for incentives under the lawn removal Mow-no-Mow program and that at that time the proposal failed by a 2-1-2 vote, subsequent to that, the Board had directed staff to bring back that item for the Board to reconsider it. Mr. Reyes informed the Board that there has been a high level of interest in this program lately as a result of the drought declaration and the District's watering restrictions; spoke about the length of time the District had been offening the turf removal program, which was two-years; that in the first 6-months of the program, the District had 14 customers who participated; however, that in the last 10-months, the interest had increased significantly with 52 completed projects to date and 83 more reservations pending.

Mr. Reyes stated that currently Metropolitan Water District allows the use of synthetic furf, but that the District does not, primarily because the District had taken the approach of promoting California friendly gardens with drought tolerant plants; spoke about how with the recent drought more and more customers are very interested in this program as a way to responding to the drought; in terms of funding. Mr. Reyes stated that initially staff had a budget of \$44,000 that ran out, then staff requested MWD to increase the funding to \$200,000 and that amount also quickly ran out; that to date, the District had requested an allocation of \$600,000, which shows the level of interest. He commented that some of the customers interested in the program who have been in contact with the District about this, are present to offer public comment in support of the program of allowing synthetic furf as part of the Mowno-Mow Turf Removal Program.

Following Mr. Reyes's presentation. Board President Caspary called upon those speakers in support of synthetic turf.

### Public Comments on item 9B

The following speakers made comments in support of the District allowing for synthetic turf as an option as part of the Mow-no-Mow program.

Jay Lewit (Agoura Hills), Susan Hammond (Agoura Hills), Jon Blake (Agoura Hills), Tom Casey, Calabasas Car Care Tire Pros. Business Owner, Clark Canfield (Agoura Hills), Carol Henry (Calabasas), Sean Packer (Oak Park), and Brad Rinehart (Agoura Hills). Clerk of the Board Betangur informed the Board that there were also several emails sent to the District to be included in the record from Patti Jo Wolfson (Agoura Hills) and Denise Ross (Agoura Hills), both of whom also expressed support for including synthetic turf as an option as part of the District's Mow-no-Mow program.

There were a number of questions to staff from the Board including the issue of pros and cons of the concept of artificial turf.

Carlos Reyes, Director of Resource Conservation and Public Outreach stated that the two main prosare: 1) provides for customer choices; and 2) MWD covers the cost of rebates anyway, thus it is in the Distinct's best interest to take advantage of the program. Board President Caspary commented that Las Virgenes Municipal Water District rate-payers are already paying for that benefit because they contribute to the program as part of the wholesale cost of water. Director Steinhardt stated that he would like to add another dollar to the incentive program. Director Peterson stated that this is a very expensive program and that the point is to have the right mix of incentives to enable people to make a change and it is not intended to make the most money for people.

<u>Director Steinhardt</u> moved to approve the eligibility of synthetic turf for incentives through the District's Mow-no-Mow Turf Removal Program <u>Director Renger</u> seconded the motion. Following a brief discussion, the Board agreed to amend the motion to state that the eligibility requirements of the District's Mow-No-Mow Program are to match that of Metropolitan Water District's incentive program policy, which has no prohibition against artificial turf to be used as part of the turf removal program. Motion carned unanimously.

### D Request for Leak Adjustment by June Slayton.

Consider three potential options to resolve the leak adjustment request by June Slayton, select the preferred approach and direct staff accordingly.

General Manager Pedersen presented the staff report and provided a brief summary on the subject, and that staff is presenting three alternatives for the Board to consider.

### Public Comment item 9D

<u>June Slayion</u> provided a brief recap of the comments offered at the Board meeting of August 12, 2014, outlining the issues that lead to the leak and the amount of money she had to spend in trying to correct it.

<u>Director Steinhardt</u> moved to approve option 2 as described in the staff report. Motion seconded by <u>Director Polan</u>. Following a brief discussion, Director Renger stated that he would prefer to approve option 1. Director Peterson offered a substitute motion in the form of a friendly amendment. Both the maker of the motion (Director Steinhardt) and the seconder (Director Polan) concurred and accepted the amendment. Motion carried unanimously

### 9 A Resolution in Support of the Water Quality, Supply and Infrastructure Improvement Act of 2014.

Pass, approve and adopt Resolution No. 2461, expressing support for the Water Quality, Supply and Infrastructure improvement Act of 2014.

RESOLUTION NO. 2461: A RESOLUTION OF THE BOARD OF DIRECTORS OF LAS VIRGENES. MUNICIPAL WATER DISTRICT IN SUPPORT OF THE WATER QUALITY, SUPPLY AND INFRASTRUCTURE IMPROVEMENT ACT OF 2014.

(Reference is hereby made to Resolution No. 2461 in file in the District's Resolution. Book and by reference the same is incorporated herein and made part hereof.)

### Public Comment Item 9A

<u>Hal Helsley</u>, resident of Calabasas, spoke in support of this item stating that this is long overdue, spoke about the earthquake in Napa and the potential impact of similar events on the water system that originates in the Delta; stated that an earthquake in the Delta could potentially create a wave action that would deposit salt water into the fresh water system.

Director Renger moved to adopt Resolution No. 2461, a Resolution of the Board of DF Embracof Las

Virgenes Municipal Water District in support of the Water Quality, Supply and Infrastructure Improvement Act of 2014. Motion seconded by <u>Board President Caspary</u>. Motion carried unanimously.

### 4 CONSENT CALENDAR

A List of Demands: September 9, 2014. Approve

8 Minutes: Regular Meeting of August 26, 2014. Approve

C Director's Per Diem: August 2014. Ratify

<u>Director Polan</u> moved to approve the consent calendar items 4A-C. Motion seconded by <u>Director</u> Peterson. Motion carried unanimously.

### 5 ILLUSTRATIVE AND/OR VERBAL PRESENTATION AGENDA ITEMS

### A Legislative and Regulatory Updates

General Manager Pedersen updated the Board on the issue of several legislative bills impacting Water in California and commented that the Governor had received a three bill package on the groundwater reform, consisting of three bills; AB1739 (Dickinson), SB1168 (Pavley) and SB1319 (Pavley). He spoke about the background on these bills and the key provisions as it relates to ground water; spoke about the interim Ground Water Sustainability Plan for the basins that are in need; that the indication is that the Governor will sign these bills and that staff will continue to monitor the progress.

### 6 TREASURER

Director Polan stated that he had reviewed all invoices and checks cut and that he found them to be interested and thus had no comments.

### 7 BOARD OF DIRECTORS

### A General Manager Employment Agreement: Consideration of Amendment.

Approve an amendment to the existing Employment Agreement for the General Manager to provide that upon termination of employment without cause, the District shall continue to pay the salary and medical/dental premiums of the General Manager for a period of nine-months; and authorize the Board President to execute an amendment to the Employment Agreement for the same in a form approved by District Legal Counsel.

Board President Caspary stated that he had put this back on the agenda for a time when all Board Members were present to discuss and provide feedback. He made reference to the Closed session item relative to the discussion of the performance evaluation of the General Manager in June 2014, and that at that time, there was a discussion that it did not appear that an increase in compensation was warranted but a specific suggestion was made by a Director to determine whether a contract addition for allowing the private use of a District's supplied automobile would be of value to the General Manager. Consequently, the Board, upon consensus, directed the Board President to discuss that concept or other options that might be attractive with the General Manager, provided it did not result in an increase in compensation.

Board President Caspary further stated that this was discussed with the General Manager who explained that the use of an automobile was not something that was of value to him; there were a number of other options entertained and the General Manager expressed an interested in an increase in the period that he would be receiving compensation in the event that he was terminated without cause; he stated that was something of value to him

ITEM 48

Board President Caspary commented that there is no financial impact associated with this action unless the District terminates the employment agreement without cause and stated the suggestion he was recommending to the Board was an increase in the severance that will be due to the General Manager, if he was terminated without cause, would be 9-months of compensation and medical/dental for the same period.

Board President Caspary also noted that he had asked staff to survey other agencies in terms of their severance packages for termination without cause and these comparisons range from one agency having none to three agencies having 12-months or the remaining term of the contract, whichever is less with the statutory limit being up to 18-months.

<u>Director Renger</u> moved to approve as recommended by Board President Caspary. <u>Director Peterson</u> seconded.

There was a substantial discussion on this item with Directors Steinhardt and Polan stating that they had not seen the companison. Director Renger pointed out that a synopsis of the comparisons was included in the staff report; while Board President Caspary stated that he had not made it available to any Board Member and that the information was available to review at this time. Board President Caspary passed the comparison to Director Steinhardt for review. Further, Director Steinhardt objected to providing 9-months of severance and to the notion that there is no financial impact.

Board President Caspary called for the question. Motion carried by the following roll call vote:

AYES: Director(s): Renger, Peterson, and Board President Caspary

NOES: Director(s). Steinhardt AB\$TAIN: Director(s): Polan

### 8 FINANCE AND ADMINISTRATION

### A Janitorial Services: Award

Accept the bid from and authorize the General Manager to execute a one-year contract with Commercial Cleaning Systems in the amount of \$61,568.52, with four one-year renewal options.

<u>Director Steinhard moved to approve as recommended by staff. Motion seconded by Director Renger.</u>

Motion carried unanimously.

### 9 RESOURCE CONSERVATION AND PUBLIC OUTREACH

C Proposed Policy Addressing Miscellaneous Water Uses and Practices.

Approve the proposed policy addressing miscellaneous water uses and practices and authorize the General Manager to implement the policy during the current drought.

General Manager Pedersen stated that on August 12, 2014, the Board had adopted a Resolution and an Ordinance establishing watering restrictions; that at that meeting, there was a detailed discussion about the use of water for cleaning solar panels, and staff was asked to bring back an item to address this issue.

The Board recessed to a short break at 6:52 p.m. and reconvened at 6:55 p.m.

General Manager Pedersen commented that since the passage of the watering restriction resolution, there have been other miscellaneous uses of water that have come up and that questions have arisen from customers on this matter. Mr. Pedersen asked Mr. Reyes to present the staff report.

Carlos Reyes, Director of Resource Conservation and Public Outreach explained the overseming policy.

and spoke relative to the proposed language of what the policy would read, which is similar to the policy that the state has adopted in the sense that it does not go into the details as to how the results should be achieved; stated that the policy would be used by staff to guide deviations from the District's current watering restrictions.

There was a substantial discussion on the subject of watering restrictions and whether or not the District can restrict activities on irrigation systems using private wells or non-District water sources. Members of the Board expressed concern about this item stating that the District has no control over the use of private wells, and if the District has no control, whether or not the District can exempt them.

Mr. Reyes outlined the process for exemptions to the policy, which can be made on a case-by-case basis. After a lengthy discussion, the Board directed staff that under the column that relates to irrigation using private wells or non-District water sources, staff remove, "exempt from days and hours restrictions but..."

### Public Comment on Item 9C

<u>Hall</u> Helsley, resident of Calabasas, spoke in relation to something that is missing in the policy and that is the issue of draining and filling a swimming pool; he stated that this should not be allowed except by obtaining a permit to do so. Spoke on the issue of control of ground water and stated he is adamantly against it.

On the issue of the refilling swimming pools. Mr. Reyes suggested to strike that item out and have staff do more research on it as to what other agencies are doing in terms of refilling of swimming pools and report back.

<u>Director Peterson</u> moved to accept staff's recommendation with the noted changes to the language related to irrigation using private wells or non-District water sources. Motion seconded by <u>Director Polan</u>. Motion carried unanimously

### 10 LEGAL SERVICES

### A Update of Las Virgenes Municipal Water District Code: Review Session No. 3

Review the proposed updates to Title 3, Potable Water Service, of the Las Virgones Municipal Water District Code and provide feedback to staff and the District's Legal Counsel

General Manager Pedersen indicated that this is the third review session for the Code update process; that the agenda packet has three versions that are color coded, staff summarized 5-key issues, which involve some change to the code as written. Spoke relative to the issue of capacity fees in relation to public schools and stated that the current code as written provides for exemption for all public agencies including public schools; that this is supported by a provision under Government Code section 54999.3; that staff is proposing that the Board consider narrowing this exemption in order to bring this in alignment with the statute as it pertains to public schools and not the broad category of all public agencies; the caveat being that this proposed language will become the new codified language that the Board can always consider making exemptions for other public agencies on a case-by-case basis.

Mr. Pedersen briefed the Board on other substantial changes and a lengthy discussion ensued about the issue of capacity fees as it applies to construction of public school facilities and whether or not the San Marcos statute also applies to public parks. District Counset Lentieux made brief statements relative to the applicability of the San Marcos decision on public agencies.

Other issues discussed included the impact of any proposed Code changes on other public agencies; whether the District is going to impose fees for new construction to the local cities if these changes become part of the code; whether or not there is consensus on the issue of whether schools paying the actual cost rather than the average.

The Board asked staff to flag this as a non-consensus item and bring it back for further discussion.

Other major topics discussed included: capacity fee agreements whereby staff is proposing to require an irrevocable letter of credit in lieu of property lien; sizing of service connections; leak adjustment policy; and clarification on the defineation of ownership of potable water facilities between the customer and the District because this is important in processing claims.

In summary, the Board expressed support for the proposed updates except that the change to the language for capacity fees in section 3-2.206 (San Marcos Case) should be treated as a 'non-consensus item" as stated above and brought back to the Board separately to consider the ramifications: the Board also made comments relative to the issue of car washing, clarifying that it related to individuals washing their cars at home.

### 11 INFORMATION ITEMS

### A State and Federal Drinking Water Standards for Radioactivity Monitoring.

General Manager Pedersen gave a brief report and stated that this item is presented at the request of Director Polan regarding water quality monitoring for radioactivity and staff has provided a summary of Title 22 requirements; spoke about this being a complex issue because of the level of monitoring, reduced monitoring and the process that is required to conduct such monitoring. He spoke about the District's levels being very low.

Brett Dingman, Water Reclamation Manager commented that there are two parameters that are reported in the Consumer Confidence Report and that they are gross beta particle activity and uranium and that there are also requirements for testing for radium.

### 12 NON-ACTION ITEMS

### A Organization Reports

### (1) MVVD.

Director Peterson reported that MWD had reviewed the General Manager, the General Counsel, Auditor and Ethics Officer, that the Executive Committee had recommended a 4% raise for three of these Officers and 15% for the Ethics Officer. Spoke about the process taken to reach this level of increase and that the full Board ultimately approved smaller increases. Commented that Chairman Record had recognized Gloria Gray for service on the Delta Stewardship council and lastly, that the MWD Board had also approved a Resolution in support of Proposition 1.

### (2) Other

Director Steinhardt reported on Region 8, which had their meeting by telephone to discuss some pressing issues; they decided to form a committee with Michael Touley being the Vice Chair to head that committee: spoke about having had another teleconference with Regions 8, and 10 Planning Committee to discuss the logistics associated with the upcoming event on October 25-26; commented that District Counsel Lemieux would be contacted to support the event financially.

### B Director's Reports on Outside Meetings

None.

### C General Manager Reports

ITEM 4B

### (1) General Business

General Manager Pedersen reported on a water-main leak, which occurred in Hidden Hills on September 3rd on Long Valley Road and that there was a timely and effective response by District staff; commented on a meeting that had with the Westlake Lake Management Association and the City of Westlake Village to discuss the situation with the Lake and the use of water to supplement it; reminded the Board about the audit committee meeting schedule for Tuesday. September 16 at 1:00 p.m. in the District's office.

### (2) Follow-Up Items:

Director Polan made reference to a water conservation conference coming up on October 7-10 organized by WaterSmart Innovations 2014 and stated that he would like to attend.

### D Director's Comments

Director Polan stated that since General Manager Pedersen reported on the leak in Hidden Hills, he wanted to know if the District had a preventative maintenance program for water pipes and whether or not there has been any progress on that subject. General Manager Pedersen agreed to report back on that issue

### 13 FUTURE AGENDA ITEMS

Director Renger stated that he would like staff to bring back the swimming post permit idea and as part of that request, he asked for staff to look into what kind of requirements will there be and what limitations on that in terms of time, how bad the water is or what have you and to explore the possibility of giving customers a price break for doing refilling their pools.

Board President Caspary stated that to his recollection, the subject of swimming pools was coming back as a result of the earlier discussion on item 9C. General Manager Pedersen stated that Director Renger's request could be brought back in conjunction with the earlier item discussed earlier.

Director Steinhardt requested that the discussion of adding a dollar to the Mow-no-Mow program be placed on a future agenda.

Board President Caspary stated that he would like staff to bring back information on MWD's total budget in relation to its incentive programs.

### 14 PUBLIC COMMENTS

None.

### 15 CLOSED SESSION

District Counset Lemieux stated the had nothing new to report. Therefore, there was no need for closed session.

### A Conference with District Counsel- Public Employment Performance Evaluation Pursuant to Government Code Section 54957

Title of Position: General Manager

### B Conference with District Counsel- Existing Litigation. Pursuant to Government Code Section 54956.9 (a):

ITEM 4B

- 1. San Diego County Water Authority v. Metropolitan Water District of Southern California, et al.
- 2. Las Virgenes-Triumo Joint Powers Authority v. United States Environmental Protection Agency and Heal the Bay, Inc. v. Lisa P. Jackson

### 18 OPEN SESSION AND ADJOURNMENT

Seeing no further business to come before the Board, the meeting was duly adjourned at 8:09 p.m.

CHARLES CASPARY, President Board of Directors Las Virgenes Municipal Water District

ATTEST:

BARRY STEINHARDT, Secretary
Board of Directors
Las Virgenes Municipal Water District

(SEAL)

1,579,420.64

Total payments

1,579,420.64

# LAS VIRGENES MUNICIPAL WATER DISTRICT

Yo. LEONARD POLAN, TREASURER

Payments for Board Meeting of: September 23, 2014

Upon certification by the Treasurer the checks and wire transfers were correct and supporting documents available. it is recommended the following demands on the various funds be approved and payments authorized.

Wells Fargo Bank A/C No. 4806-994448

Checks Nos. 66896 through 67046 were issued in the total amount of

Payments through wire transfers as follows:

done

(Reference is hereby made to these demands on file in the District's Check Register and by this reference the

same is incorporated herein and made a part hereof.)

ITEM 4C

### CHECK LISTING FOR BOARD MEETING 09/23/14

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Sanitation Operations	130	673.15	14,216.44	42,792.00	57,681.59
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Water Conservation Construction	203				0.00
Sani- Construction	230				0.00
Potable Water Replacement	301	4,992.29	1,800.00	751,235.24	758,027.53
Reclaimed Water Replace	302				0.00
Sanitation Replacement	330				0.00
Internal Service	701	28,673.38	78,657.66	69,319.60	176,650.64
JPA Operations	751	18,146.72	46,214.09	139,826,88	204,187,69
JPA Construction	752	8,382.58			8,382,58
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September 23, 2014 LVMWD Regular Board Meeting

TO: Board of Directors FROM: General Manager

Subject: Southern California Water Committee Annual Meeting and Dinner - Board

Member Attendance (Pg. 55)

# SUMMARY:

The Las Virgenes Municipal Water District Code (Code), Section 2-2.401 (d) - Compensation, designates specific organizational events that Directors are authorized to attend (ACWA, CASA, AWA and POWER). The Southern California Water Committee Annual Meeting and Dinner is not covered by the Code; therefore, the Board of Directors must authorize the expenses associated with attendance. At this time, Director Len Polan has requested to attend the event. The District is a member of the Southern California Water Committee.

# RECOMMENDATION(S):

Authorize Board Member attendance and per diem compensation for the Southern California Water Committee Annual Meeting and Dinner in Universal City on October 23, 2014.

# FISCAL IMPACT:

Yes

### ITEM BUDGETED:

No

## FINANCIAL IMPACT:

The cost of the event is \$200 per person not including per diem compensation. Sufficient funds for the event are available in the adopted Fiscal Year 2014-15 Budget.

Prepared By: David W. Pedersen, General Manager

## ATTACHMENTS:

Southern California Water Committee Annual Meeting & Dinner - Event Flyer

# Honoring 30 YEARS of advancing water policy in California

# SAVE THE DATE

# Annual Meeting & Dinner

# THURSDAY, OCTOBER 23, 2014

Don't miss this valuable opportunity to network with the region's most respected leaders on water.

▶ TICKETS

\$200

SCWC Members

\$225

Non Members

\$2,000

Table of 10 guests

\$5,000

Patron Sponsor Annual Membership + Table

SHERATON UNIVERSAL HOTEL

333 UNIVERSAL HOLLYWOOD DRIVE, UNIVERSAL CITY, CA 91608

5:30pm - Cocktail Reception 7-9:00pm - Dinner Program

HON, HARRIETT WIEDER. LEADERSHIP AWARD

Now accepting nominations for this year's award! Please submit your nomination to Chloe Stearns at cstearns@fionahuttonassoc.com.

SPONSORSHIP OPPORTUNITIES AVAILABLE

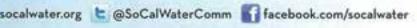
Contact Ali Banks for more information:

abanks@socalwater.org | 818.760.2121

No cancellations or refunds after October 16, 2014.











September 23, 2014 LVMWD Regular Board Meeting

TO: Board of Directors

FROM: General Manager

Subject: WaterSmart Innovations 2014 Conference and Exposition - Board Member Attendance (Pg.

57)

### SUMMARY:

The Las Virgenes Municipal Water District Code (Code), Section 2-2.401 (d) - Compensation, designates specific organizational events that Directors are authorized to attend (ACWA, CASA, AWA and POWER). The WaterSmart Innovations 2014 Conference and Exposition is not covered by the Code; therefore, the Board of Directors must authorize the expenses associated with attendance. At this time, Director Len Polan has requested to attend the event.

### RECOMMENDATION(S):

Authorize Board Member attendance and per diem compensation for the WaterSmart Innovations 2014 Conference and Exposition in Las Vegas, Nevada from October 7 through 10, 2014.

### FISCAL IMPACT:

Yes

#### ITEM BUDGETED:

No

#### FINANCIAL IMPACT:

The cost of attendance is approximately \$1,075 per person not including per diem compensation. Sufficient funds for the event are available in the adopted Fiscal Year 2014-15 Budget.

Prepared By: David W. Pedersen, General Manager

#### ATTACHMENTS:

WaterSmart Innovations 2014 Conference and Exposition - Event Flyer

PROGRAM/SCHEDULE

EXPO REGER

REGISTRATION / HOTEL

SPONSORS & PARTNERS

ARCHIVE

PRESS & MEDIA

LOOM









# "Freshwater Hero" Sandra Postel to keynote WSI 2014 opening session, October 8

Sandra Postel, founder of Global Water Policy Project and widely recognized as an international "freshwater hero," will deliver the keynote address at the opening session for the seventh annual WaterSmart Innovations Conference and Exposition on Wednesday, October 8.

Hailed for her "Inspiring, innovative and practical approach" to promoting the preservation and outrainable use of Earth's fresh water, Postel is co-creator of Change the Course, the national freshwater restoration campaign undertaken by National Geographic and its partners, and piloted in the Colorado River Basin.

She is the author of several acclaimed books, including the award-winning Last Clasis; Facing Water Scarcity, which appears in eight languages and was the basis for a PBS television documentary. She has appeared in dozens of television and radio shows ristionally and internationally, as well as in some half dozen films, including the BBC's "Planet Earth," and Leonardo CirCaprio's "The 11th Hour."

The recipient of several honorary degrees, Postel is a Pew Scholar in Conservation and the Environment, and has been named one of the "Scientific American 50" for her contributions to water policy.



#### 2014 Event

Pre-Show Warkshops

Sessions & Exhibits

OCT Sessions & Exhibits

Panel Discussions

### 2014 SPONSORS







FROGRAM/SCHEDULE





# Conference Schedule

# WaterSmart Innovations 2014 Schedule

EXPO

At WaterStrant Innovations, attendees will connect with the resources they need in an atmosphere of networking, collaboration and learning. The conference offers a wide range of professional and poster sessions, pre-show workshops, post-show technical tours and an expansive exhibit hall.

Register Now

# Tuesday, October 7

8:00 am - 12:00 pm	Pre-show workshops
8:00 pm - 5:00 pm	Exhibitor registration open (Conference Areas
R:00 am +5:00 pm	Exhibitor setup
8:30 am - 3:30 pm	AWE Committee Meeting
3:00 am - 3:00 pm	Community-Based Groundwater Protection Forum at Springs Preserve (separate registration required)
12:00 pm - 5:00 pm	Conference registracion open

2014 Event

# SST - Pre-Show Workshop

7	Pre-Show Workshops
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907	Panel Discussions
10	

# Wednesday, October 8

1:00 pm - 5:00 pm

5:00 pm - 7:00 pm

7:00 am - 9:00 am	SWAT Roundtable meeting
#:00 am - 5:00 pm	Conference registration open
9:15 am - 19:15 am	Keymote opening session
10.15 am - 12.00 pm	Coffee brook & Give-oway drawings, WSI 2014 Eepo Halt
10.15 am - 5:00 pm.	Expo Half open
11:00 am - 12:00 pm	Poster sessions, WSI 2014 Expo Hall
1.00 pm - 4:55 pm	Professional sessions
2:05 pm - 3:05 pm	Coffee break & Give-sivay drawings, WSI 2014 Expo Hall

Pre-show workshops

AWE Annual Meeting

# Thursday, October 9

8:00 am - 5:00 pm Conference registration open

2:30 am - 11:45 am Professional sessions

ITEM 4E

12:00 pm - 1:45 pm Luncheon - AWE/EPA WaterSense Awards

1:45 pm - 6:30 pm Expo Half open

1:45 pm - 2:30 pm Give-away drawings, WSI 2014 Expo Hall.

2.30 pm - 4.45 pm Afternoon professional sessions.

4:45 pm - 5:45 pm Poster sessions, WSI 2014 Expo Hull

4:45 pm - 6:30 pm Sponsored codsall reception, WSI 2014 Expo Half

7:00 pm - 8:30 pm Booth dismande

# Friday, October 10

8:00 am - 10:00 am Booth dismantle

E00 am -12:05 pm : Conference registration open

5:00 am - 9:30 am Professional sessions

1935 am - 11:05 am Professional panels

10:00 am - 5:00 pm Technical tours

9:45 am Venetian tour check in at Conference registration lobby

12:15 pm Hoover Dam tour check in at Conference registration lobby

12:45 pm Springs Preserve and Wetlands tour sheek in at Conference registration lobby

Schedule subject to charge without notice.

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# Sessions List

# WaterSmart Innovations 2014 Sessions

At WaterSmart Innovations, you'll have an opportunity to hear perspectives from speakers from around the globe and pcross the country, each willing to share their first, unique points of view based on their first hand experiences in water efficient programs, policies and practices.

Please note - the schedule, presenters and topics listed here are subject to change. Check back often for the most up-to-date schedule or sign-up for e-mail updates.

# Sessions for 2014

Involving Minorities in Water Conservation  Nicole Lise, Southern Nevada Water Authority  1:00pm  Water Loss Control as the Frontrumner in CA Energy Efficiency Programs  Edutainnment Bringing Measurability to Behaviour Change  Edutainnment Bringing Measurability to Behaviour Change  Landscape and Cutidoor Water Use: Soil Sponge as Waler Conservation BMP  Edutating the Next Generation about UD in Urban Landscapes  Results Are In - Water Smart Allocation and Tierest Rodes Program  Effectiveness of Drought Code Restrictions on Single Family Residential Construction  Mitchell Morgan, Southern Nevada Water  Mitchell Morgan, Southern Nevada Water	-1:30pm
Phoenix, AZ Part III - Industrial, Commercial and Institutional Sectors 1:00pm  Involving Minorities in Water Conservation Nicole Lise, Southern Nevada Water Authority 1:00pm  Water Loss Control as the Frontrunner in CA Finergy Efficiency Programs 1:00pm  Edutainnment Bringing Measurability to Behaviour Change 1:00pm - 1:30pm  Edutainnment Bringing Measurability to Behaviour Change 1:00pm - 1:30pm  Landscape and Custoor Water Lise; Soil Sponge as Water Conservation BMP 1:00pm - 1:30pm  Edutating the Next Generation about UID in Urban Landscapes 1:00pm  Results Are In - Water Smart Allocation and Tierest Rates Program 1:00pm  Effectiveness of Drought Code Restrictions on Single Family Residential Construction Mitchell Morgan, Southern Nevada Water	change without notice.
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Register Now

## 2014 Event

7	Pre-Show Workshops
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∞r 10	Panel Discussions



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	esidential Water E			Craig Richmond, Nexus	W-1414			
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	er Conservation O			Bill Hoffman, H.W.( Bill )	W-1415			
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				Alice Webb-Cole	W-1426			
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TWCAR Qualified Turfgrasses Provide up 50% Water Savings  Water Management - The Decision Making Process  Collorado Legislation Requiring High Efficiency Fintures  What's New With WaterSence Labeled Homes  The Communical Dilemma: Why Comment Water Audits are Hard and the Tool that Maket Them Easty  Program Marketing - Low Cost New Approaches: Do Webinars Work?  AWWA's New and Improving Tools and Publications for Water Loss Control  Do More With Less Using GIS  3:50pm -4:20pm Water Efficie Research & 6  W-1429 3:50pm -4:20pm			ek Allerts and Water Loss Pre- art Meter Solution	enous The				
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PROGRAM/SCHEDULE EURO REGISTRATION / HOTEL SPONSORS & PARTNERS ARCHIVE PRESS & MEDIA John Haalett, Williams. W-1433 4:25pm - 4:55pm Creek Consulting Dirt Cheap Water: The MWDOC WUE Master - Joseph Berg, Municipal Plan - \$415/AF - What? Water District of Orange W-1433. 4:25pm - 4:55pm Partnership Development: Building and Expanding Message Exposure Luis Generoso, City of San W-1434 Diego Public Utilities 4:25pm - 4:55pm Department Statewide Water Lors Management Gets Jason Bodwell, Georgia Creative to Leverage Long-Term Environmental Finance improvements. Authority W-1435 4:25pm - 4:55pm Putting a Value on the Environmental and Social Benefits of Water Efficiency Bill Gauley, Gauley W-1436 4:25pm - 4:55pm Associates Ltd. Integrating Environmental and Social Neeta Bijoor, UC Center Factors for Understanding and Improving for Hydrologic Modeling Irrigation Efficiency in Orange County, CA

W-3487

4:25pm - 4:55pm Harnessing the Energy Embedded in Water Amelia Nuding, Western. Renounce Advocates

W-1438 4:25pm - 4:55pm Water Smart From the Start: How to

Integrate Land Use and Water Planning

Drew Beckwith, Western.

Resource Advocates

W-1439 4:25pm - 4:55pm

Priority Green Clarington - Field Testing

Sustainability in New Homes

Glen Pleasance, Replan of Durham

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# Weekly Drought Brief Tuesday, September 2, 2014

# CURRENT CONDITIONS

Fire Activity: CAL FIRE has responded to 4,429 wildfires across the state since January 1, burning 84,833 acres. This year's fire activity is above the year-to-date average of 3,471 wildfires on 73,061 acres. CAL FIRE responded to over 130 new wildfires last week, including the Oregon Fire in Trinity County, which has burned 580 acres with full containment.

Reservoir Levels (% capacity): Reservoir Levels as of August 28 remain low, including: Don Pedro 41%; Exchequer 16%; Folsom Lake 39%; Lake Oroville 31%; Millerton Lake 45%; New Melones 23%; Pine Flat 11%; San Luis 19%; Lake Shasta 30%; and Trinity Lake 29%. An update of water levels at other smaller reservoirs is also available.

Vulnerable Water Systems: The State Water Board's Drinking Water Program is providing technical and funding assistance to several communities facing drinking water shortages, and is monitoring water systems across the state to determine if new support is needed. As of this week, a total to date of over \$10.8 million has been identified for specific emergency drinking water projects out of \$15 million appropriated in March for this purpose. Updated information can be found on the <a href="State Water Board's Drinking Water Program website">State Water Board's Drinking Water Program website</a>.

Recent Precipitation: No significant rain fell over the last week and no rain is expected soon.

# KEY ACTION ITEMS FROM THIS WEEK

- Senate Approves Groundwater Legislation: On Wednesday, August 27, legislation aimed at advancing <u>sustainable management of the state's groundwater basins</u> passed on the Senate floor, which would enact the Sustainable Groundwater Management Act and provide a framework for improved management of groundwater supplies by local authorities. The bills also would provide a mechanism for limited state intervention when necessary to protect groundwater resources.
- State Water Board Lifts Curtailments in the Van Duzen River: On Friday, August 29, the
  State Water Board has notified post-1914 water right holders on the Van Duzen River, down to
  the confluence with the Eel River, that curtailment notices issued on June 30, would be lifted
  due to the end of the irrigation season and drop in demand. The State Water Board Division of
  Water Rights will continue to actively monitor the conditions for the remainder of the Main
  Stem and North Fork Eel River and will notify the affected parties if conditions change.
- State Water Board Evaluates Urban Water Use Reports: As of Thursday, August 28, approximately 360 urban water suppliers have submitted water production reports for both June and July. The State Water Board is currently evaluating the water production reports and will be providing the amount of water conservation achieved by region and water supplier. This information will continue to help the Water Board decide whether additional actions are necessary to expand water conservation efforts during the drought.

- Emergency Regulations to Close Merced River Angling Now In Effect: On Monday,
  August 25, the Office of Administrative Law (OAL) approved the proposal adopted by the
  California Fish and Game Commission on August 6, to implement <u>early restrictions on angling</u>
  in the Merced River, effective immediately. This action increases the survival of juvenile and
  adult wild rainbow trout and steelhead by reducing fish mortality associated with hook-and-line
  fishing. This early closure affects only the Merced River from Crocker-Huffman Dam
  downstream to the Snelling Road Bridge.
- State Water Board Approves School Stormwater Program: In response to the Governor's Emergency Drought Proclamation, the State Water Board approved guidelines for the <u>Drought</u> <u>Response Outreach Program for Schools (DROPS)</u> on Tuesday, August 19. DROPS will provide approximately \$25.5 million to local educational agencies to complete projects at K-12 schools that reduce stormwater runoff and pollution by capturing stormwater for groundwater recharge or for use to offset other water sources
- Emergency Food Aid, Rental and Utility Assistance: The California Department of Social Services (CDSS) has provided to date over 219,300 boxes of food to community food banks in drought-impacted counties. Approximately 170,600 boxes of food have been picked up by 88,504 households. By this Friday, September 5, an additional 10,800 will be delivered to five counties. Local food banks continue to target this food aid to residents most impacted by the drought.

The non-profit group La Cooperativa continues to distribute the \$10 million state-funded emergency rental assistance to impacted families and individuals across counties most impacted by the drought. As of Thursday, August 21, the Department of Housing and Community Development (HCD) has reported that a total of \$3,727,201 is committed; and \$2,329,530 in funds has been issued to 1,881 applicants in 19 counties.

The Department of Community Services and Development (CSD) has created a \$600,000 program to help families pay their water bills. This program targets families through 10 agencies that are experiencing "exceptional" drought. As of Friday, August 22, CSD has reported that a total of \$28,648 has been issued to 312 households.

CSD has also implemented a \$400,000 Migrant and Seasonal Farmworker (MSFW) drought assistance program, in coordination with the California Human Development (CHD), Central Valley Opportunity Center (CVOC), Center for Employment Training (CET) and Proteus, which provides assistance in employment training and placement services to individuals impacted by the drought. As of Friday, August 22, 56 clients are enrolled in employment training programs, 11 clients have obtained employment, and 41 clients are receiving employment support services. CSD has also reported that a total of \$92,527 has been spent to assist participants in completing training employment programs.

 California Major League Baseball Teams Join The Effort To Save Water: With the second half of the Major League Baseball (MLB) season starting off strong in California, the San Francisco Giants, San Diego Padres, Oakland Athletics and Los Angeles Angels of Anaheim have joined forces with Save Our Water to encourage <u>baseball fans to join the water</u> <u>conservation effort</u> during California's extraordinary drought.

- Save Our Water Launches Spanish Website: The Save Our Water campaign has <u>launched</u> a Spanish-language website <u>AhorreNuestraAgua.com</u> to help even more Californians learn about water conservation during this extraordinary drought. The website features Spanish videos and public service announcements, daily water-saving tips and news clips, a spotlight featuring Save Our Water partner agencies, email newsletter registration options for daily tips and news, social media updates and more.
- Landscaper Workshops Scheduled in Truckee, 'Get Ahead or Get Parched 6 Ways to Survive the Drought': On Friday, September 5, a workshop for professional landscapers has been scheduled in Truckee, CA to help them efficiently manage water during the ongoing drought. Landscape watering is a prime conservation opportunity, since improperly managed outdoor watering can be exceptionally wasteful.
- September is National Preparedness Month: The California Governor's Office of Emergency Services will be hosting the <u>California Day of Preparedness Fair</u> with a focus on water conservation efforts on Saturday, September 6, to inform and educate the public about emergency response in California and to encourage Californians to take steps to prepare for emergencies in their homes, businesses, and communities.
- Water Saving Tips Promoted Across the State: The state's newly improved water
  conservation website, <u>SaveOurWater.com</u>, is promoting the "Don't Waste Summer" campaign.
  This campaign provides a new conservation tip each day for the 100 days of summer.
  Supporters can sign up for daily email tips, and share Save Our Water's <u>Twitter</u> and <u>Facebook</u>
  feeds for this public awareness campaign.
- Open Burn Ban in Affect across the State: Open burning continues to be prohibited on 31
  million acres of land across the state due to the <u>burn ban that CAL FIRE</u> has directed through
  the coordination of its unit chiefs. This ban on open burning in state responsibility areas
  (outside of cities and towns) reduces wildfire danger amidst extremely dry conditions.
- Drought Response Funding: \$687 million in state drought funding that was appropriated in March through emergency legislation continues to advance toward meeting critical needs. Over \$61 million of this funding addresses emergency water needs, food aid and housing assistance to drought-impacted communities. Nearly \$21 million of those funds are already in communities providing assistance and additional funds are being readied as drought impacts worsen. Nearly \$625 million of the emergency funds appropriated in March came from sources dedicated to capital improvements to water systems. Since March, state agencies have expedited grant approvals, getting over \$21 million immediately allocated to grantees that were pre-approved for certain projects. As planned in March, the next \$200 million of expedited capital funding will be awarded this fall, with the remaining \$250 million granted by mid next-year. State government has also appropriated tens of millions in funding to CAL FIRE over its typical budget to enable staffing-up fire crews much earlier this fire season.
- Governor's Drought Task Force: The Task Force continues to meet daily to take actions that
  conserve water and coordinate state response to the drought.

# Local Government

- Local Emergency Proclamations: A total of 58 local Emergency Proclamations have been received to date from city, county, and tribal governments, as well as special districts:
  - 25 Counties: Glenn, Inyo, Humboldt, Kern, Kings, Lake, Madera, Mariposa, Mendocino, Merced, Modoc, Napa, Plumas, Santa Barbara, San Bernardino, San Joaquin, San Luis Obispo, Shasta, Siskiyou, Sonoma, Sutter, Trinity, Tulare, Tuolumne, and Yuba.
  - o 13 Cities: City of Willits (Mendocino County), City of St. Helena (Napa County), City of Calistoga (Napa County), City of American Canyon (Napa County), City of Santa Barbara (Santa Barbara County), City of Montague (Siskiyou County), City of Live Oak (Sutter County), City of San Juan Bautista (San Benito County), City of Lodi (San Joaquin County), City of Portola (Plumas County), City of Ripon (San Joaquin County), City of Rio Dell (Humboldt County), and City of West Sacramento (Yolo County).
  - 8 Tribes: Hoopa Valley Tribe (Humboldt County), Yurok Tribe (Humboldt County), Tule River Indian Tribe (Tulare County), Karuk Tribe (Siskiyou/Humboldt Counties), Sherwood Valley Pomo Indian Tribe (Mendocino County), Yocha Dehe Wintun Nation (Yolo County), Cortina Indian Rancheria (Colusa County) and Kashia Band of Pomo Indians of the Stewarts Point Rancheria (Sonoma County).
  - O 12 Special Districts: Brooktrails Township (Mendocino County), Lake Don Pedro Community Services District (Stanislaus County), Placer County Water Agency (Placer County), Twain Harte Community Services District (Tuolumne County), Carpinteria Valley Water District (Santa Barbara County), Meiners Oaks Water District (Ventura County), Mariposa Public Utility District (Mariposa County), Goleta Water District (Santa Barbara County), Montecito Water District (Santa Barbara County), Tuolumne Utilities District (Tuolumne County), Mountain House Community Service District (San Joaquin County), Nevada Irrigation District (Nevada County).
- Water Agency Conservation Efforts: The Association of California Water Agencies (AWCA)
   has identified several hundred local water agencies that have implemented water conservation
   actions. These water agencies are responding to the drought by implementing conservation
   programs, which include voluntary calls for reduced water usage and mandatory restrictions
   where water shortages are worst.
- County Drought Taskforces: A total of 30 counties have established drought task forces to coordinate local drought response. These counties include: Butte, Glenn, Humboldt, Imperial, Kern, Kings, Lake, Madera, Mendocino, Merced, Modoc, Monterey, Napa, Nevada, Orange, Placer, Plumas, Sacramento, San Francisco, San Joaquin, San Luis Obispo, San Mateo, Santa Barbara, Siskiyou, Stanislaus, Sutter, Tehama, Tulare, Tuolumne, and Yolo.
- Tribal Taskforce: A total of 2 tribes have established drought task forces to coordinate tribal drought response. These tribes include: Hoopa Valley Tribe (Humboldt County), and Yurok Tribe (Humboldt Counties).

#### DROUGHT RELATED WEBSITES FOR MORE INFORMATION

# Drought.CA.Gov: California's Drought Information Clearinghouse

State's Water Conservation Campaign, Save our Water Local Government, Drought Clearinghouse and Toolkit

California Department of Food and Agriculture, <u>Drought information</u>
California Department of Water Resources, <u>Current Water Conditions</u>
California Data Exchange Center, <u>Snow Pack/Water Levels</u>
California State Water Resources Control Board, Water Rights, <u>Drought Info and Actions</u>
California Natural Resources Agency, <u>Drought Info and Actions</u>
State Water Resources Control Board, Drinking Water, <u>SWRCB Drinking Water Program</u>
California State Water Project, Information

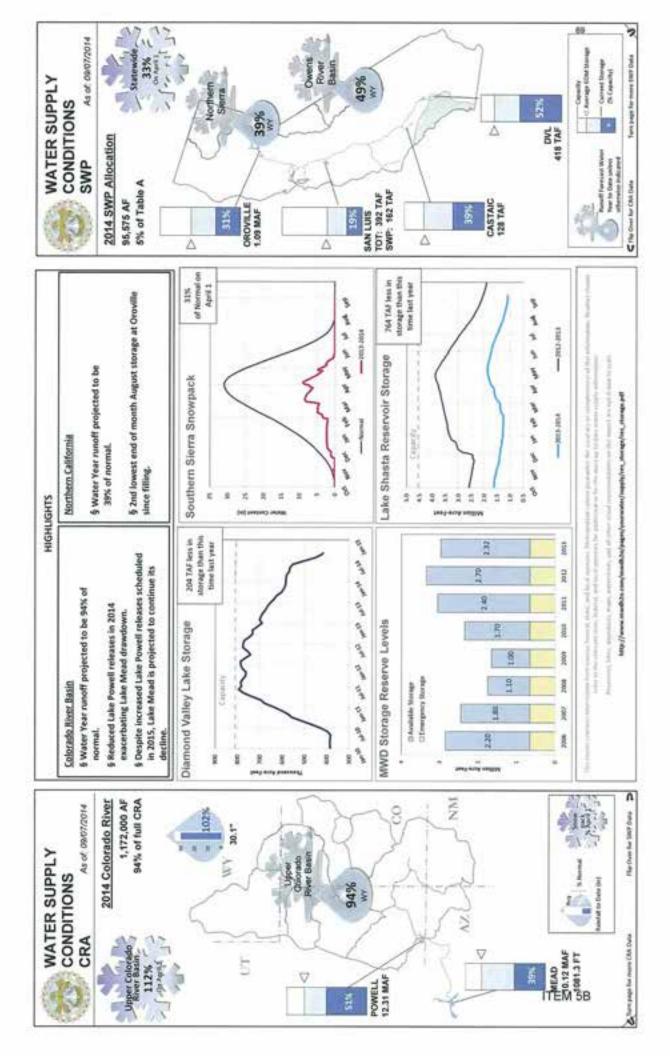
U.S. Drought Monitor for Current Conditions throughout the Region
U.S. Drought Portal, National Integrated Drought Information System (NIDIS)

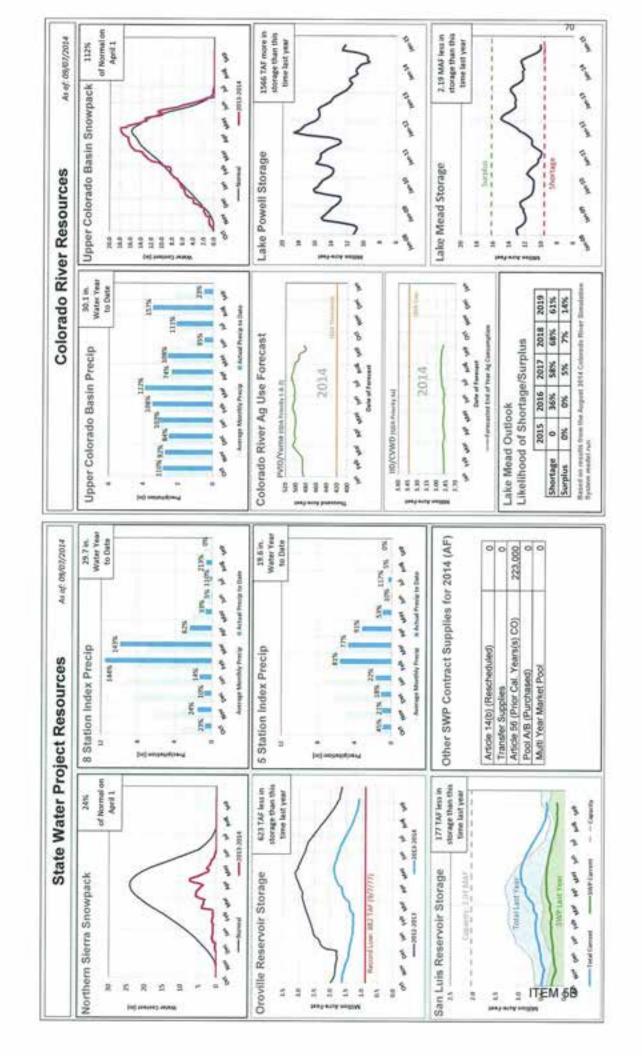
National Weather Service Climate Predictor Center

USDA Drought Designations by County CA County Designations

USDA Disaster and Drought Assistance Information USDA Programs

U.S. Small Business Administration Disaster Assistance Office: www.sba.gov/disaster







September 23, 2014 LVMWD Regular Board Meeting

TO: Board of Directors

FROM: Facilities & Operations

Subject: 16-Inch Potable Water Main Break: Declaration of Emergency and Ratification of Purchase Order (Pg.

71)

#### SUMMARY:

On August 21, 2014, a mechanical coupling on a 16-inch cement mortar lined and coated steel potable water main between the Warner Pump Station and Warner Tanks failed due to corrosion. The pipeline was installed in 1963 and serves as the inlet/outlet pipe between Warner Pump Station and Warner Tanks, providing service to the majority of Calabasas Park. The break occurred within an easement at the Calabasas Golf Course, north of Parkway Calabasas and east of Park Entrada.

The significant disruption to water service in the area constituted an emergency that required immediate action without delay. Because the pipeline is over 12 feet deep, assistance from a contractor with a large excavator and shoring boxes was required. Staff contacted Toro Enterprises to complete the repair. Toro mobilized quickly on-site and completed the work at a cost of \$26,395.21.

#### RECOMMENDATION(S):

Declare the 16-inch potable water main break of August 21, 2014 at Calabasas Golf Course an emergency requiring immediate action without delay and ratify the General Manager's authorization of a purchase order in the amount of \$26,395.21 to Toro Enterprises for repair of the pipeline.

#### FISCAL IMPACT:

Yes

## ITEM BUDGETED:

Yes

#### FINANCIAL IMPACT:

Sufficient fund are available for this work in the adopted Fiscal Year 2014-15 Budget.

#### DISCUSSION:

Las Virgenes Municipal Water District Code Section 2-5-502 - Emergencies:

(b) "When a meeting of the Board can be commenced in a timely manner to authorize emergency action, by a 4/5's vote, the Board may authorize procurement of good and services without formal bids, informal bids, or requests for proposal. Such authorization shall be based on substantial evidence set forth in the minutes of the meeting that the emergency will not permit delay and action is necessary to respond to the emergency. Until the emergency subsides or the work is complete, at each subsequent regular meeting the Board shall determine by 4/5's vote whether to continue or terminate the authorization for emergency."

### GOALS:

Construct, Manage and Maintain All Facilities and Provide Services to Assure System Reliability and Environmental Compatibility

Prepared By: David R. Lippman, Director of Facilities and Operations



September 23, 2014 LVMWD Regular Board Meeting

TO: Board of Directors

FROM: Facilities & Operations

Subject: 4-Inch Recycled Water Main Break: Declaration of Emergency and Ratification of Purchase

Order (Pg. 72)

# SUMMARY:

On August 19, 2014, a 4-inch cement mortared lined and coated steel recycled water main developed a large leak on Park Granada about a mile south of Calabasas Road in Calabasas. The leak occurred at a 2inch service connection for several large condominium properties. Complete closure of the northbound traffic lanes on Parkway Granada was required, and two-way traffic was re-routed on the southbound side of the roadway in consultation with the City of Calabasas.

Due to the impact to the roadway, the water main break constituted an emergency that required immediate action without delay. The water main was repaired by District staff. However, Total Barricade Service, Inc. was hired to prepare a traffic control plan and set up the required delineation and signage, at a cost of \$4,012. Also, S&S Paving was hired to restore the roadway, including supplying compacted base material and re-paving the affected area, at a cost of \$25,380.

The purchase order required for Total Barricade Services, Inc. was within the General Manager's nonemergency purchasing authority. However, the purchase order for S&S Paving exceeded that amount and, therefore, requires ratification by the Board.

## RECOMMENDATION(S):

Declare the 4-inch recycled water main break of August 19, 2014 on Park Granada in Calabasas an emergency requiring immediate action without delay and ratify the General Manager's authorization of a purchase orders in the amount \$25,380 to S&S Paving.

# FISCAL IMPACT:

Yes

## ITEM BUDGETED:

Yes

## FINANCIAL IMPACT:

Sufficient funds for this work are available in the adopted Fiscal Year 2014-15 Budget.

### GOALS:

Construct, Manage and Maintain All Facilities and Provide Services to Assure System Reliability and Environmental Compatibility

Prepared By: Larry J. Miller, Water Systems and Facilities Manager



September 23, 2014 LVMWD Regular Board Meeting

TO: Board of Directors

FROM: Facilities & Operations

Subject: 8-Inch Sludge Force Main Failure: Declaration of Emergency and Authorization to Procure

Goods and Services (Pg. 73)

#### SUMMARY:

On September 11, 2014, the nipple attaching an air and vacuum release valve (air-vac) to the 8-inch sludge force from the Tapia Water Reclamation Facility to the Rancho Las Virgenes Composting Facility failed due to corrosion. The air-vac is within a manhole in the northbound lane of Las Virgenes Road between Camp David Gonzales and Mulholland Highway.

The failure of the air-vac resulted in the discharge of sludge onto Las Virgenes Road and the adjacent drainage channels. Staff responded immediately to the failure, diked the roadside drainage channels to contain the overflow, and began clean-up and repair work. Fortunately, the majority of the sludge was contained and recovered, preventing it from reaching the creek. Three contractors were called in to assist with traffic control, clean-up and repair on an emergency basis.

Additional details on the incident and response will be provide at the Board meeting.

#### RECOMMENDATION(S):

Declare the 8-inch sludge force main failure of September 11, 2014 an emergency requiring immediate action without delay and authorize the General Manager to procure goods and services necessary to respond to the emergency, in an amount not to exceed \$75,000, without formal bids, informal bids or requests for proposals.

#### FISCAL IMPACT:

Yes

#### ITEM BUDGETED:

Yes

#### FINANCIAL IMPACT:

Sufficient funds are available for this work in the adopted JPA Fiscal Year 2014-15 Budget.

#### DISCUSSION:

Las Virgenes Municipal Water District Code Section 2-5-502 - Emergencies:

(b) "When a meeting of the Board can be commenced in a timely manner to authorize emergency action, by a 4/5's vote, the Board may authorize procurement of good and services without formal bids, informal bids, or requests for proposal. Such authorization shall be based on substantial evidence set forth in the minutes of the meeting that the emergency will not permit delay and action is necessary to respond to the emergency. Until the emergency subsides or the work is complete, at each subsequent regular meating the Board shall determine by 4/5's vote whether to continue or terminate the authorization for emergency.\*

#### GOALS:

Construct, Manage and Maintain All Facilities and Provide Services to Assure System Reliability and Environmental Compatibility

Prepared By: David R. Lippman, Director of Facilities and Operations.



September 23, 2014 LVMWD Regular Board Meeting

TO: Board of Directors

FROM: Facilities & Operations

Subject: Odor Control Scrubber Carbon Replacement: Authorization of Purchase Order (Pg. 75)

#### SUMMARY:

One of the maintenance projects included in the annual budget is for replacement of the granular activated carbon media in the odor control scrubbers at the Tapia Water Reclamation Facility. There are four 18,000-pound carbon towers for the headworks facility and three 6,000-pound carbon towers for the primary sedimentation basins. Life expectancy of the carbon media varies depending on operation of the scrubbers. However, the media for the primary scrubbers generally lasts one year; whereas, the media for the headworks scrubbers usually lasts two years.

For Fiscal Year 2014-14, carbon media replacement is scheduled for two primary towers and one headworks tower. The following three bids were received for the work:

Company	Bid
Prominent Systems, Inc.	\$35,615.62
BakerCorp	\$42,212.00
Enviro Supply Service, Inc.	\$42,780.00

Staff recommends that the low-bidder, Prominent Systems, Inc., be issued a purchase order for the granular activated carbon media replacement at Tapia. Prominent Systems, Inc. successfully completed the carbon media replacement last year.

#### RECOMMENDATION(S):

Authorize the General Manager to issue a purchase order in the amount of \$35,615.62 to Prominent Systems, Inc., for carbon tower media replacement at the Tapia Water Reclamation Facility.

#### FISCAL IMPACT:

Yes

#### ITEM BUDGETED:

Yes

#### FINANCIAL IMPACT:

Sufficient funds are available for this work in the adopted JPA Fiscal Year 2014-15 Budget.

#### GOALS:

Construct, Manage and Maintain All Facilities and Provide Services to Assure System Reliability and Environmental Compatibility

ITEM 7D

### **GOAL DESCRIPTION:**

Approval of this item will support compliance with South Coast Air Quality Management District regulatory requirements for hydrogen sulfide emissions.

Prepared By: Brett Dingman, Water Reclamation Manager



September 23, 2014 LVMWD Regular Board Meeting

TO: Board of Directors

FROM: Facilities & Operations

Subject: Headquarters Building No. 8 Air Conditioning Unit Replacement: Call for Bids (Pg. 77)

#### SUMMARY:

The project consists of replacing the original, 20+ year old Building No. 8 air conditioning and chiller system that is currently in poor condition. The unit provides cooled air to Building No. 8 and has reached the end of its useful life, resulting in more frequent and costly maintenance and repair needs. The proposed replacement unit will provide more reliable service, reduce on-going maintenance and repair costs, and result in an energy cost-savings to the District.

#### RECOMMENDATION(S):

Authorize a Call for Bids for the Headquarters Building #8 Air Conditioning Replacement project in accordance with the project specifications and proposed bid schedule.

#### FISCAL IMPACT:

No

#### ITEM BUDGETED:

Yes

#### FINANCIAL IMPACT:

There is no financial impact associated with the issuance of a Call for Bids. The adopted Fiscal Year 2014-15 Budget provides funding for the replacement of the air conditioning unit in the amount of \$267,000. A rebate is available from SCE to partially offset the cost of the project due to the improved energy efficiency of the replacement unit; staff is currently working with SCE engineers to ensure that the District qualified for the rebate.

#### DISCUSSION:

The existing air conditioning equipment for Building No. 8 has exceeded its useful life expectancy of 20 years. While the current equipment remains operable, maintenance and repair needs for the equipment have increase significantly, resulting in unforseen costs to maintain cooled air to the building. The existing equipment consists of a water-cooled chiller, cooling tower and ice plant that is no longer operable and was abandoned in place. Replacement of the aged cooling system equipment provides an opportunity to significantly improve the energy efficiency of the system, saving the District up to \$20,000 annually in electrical and water treatment costs.

The project includes the upgrade and replacement of the 20-year-old air conditioning and chiller system with a new air-cooled chiller. In addition, the project will include removal of the existing cooling tower, chiller, compressors, ice plant and other inoperable or abandoned appurtenances. Due to the inevitable downtime of the air conditioning system during transfer of service, the project has been scheduled to be completed during the winter months when lower temperatures will minimize the impact to the building's occupants.

The proposed bid schedule is as follows:

Call for Bids September 23, 2014

First Advertisement September 29, 2014

Second Advertisement October 6, 2014

Pre-Bid Meeting October 15, 2014

Bid Opening October 29, 2014

Award of Contract November 11, 2014

GOALS:

Ensure Effective Utilization of the Public's Assets and Money

Prepared By: Eric Schlageter, P.E. Associate Engineer

ATTACHMENTS:

Notice Inviting Sealed Bids

# NOTICE INVITING SEALED PROPOSALS (BIDS) Building 8 HVAC Integration 2014

**NOTICE IS GIVEN** sealed proposals will be received by the Las **Virgenes Municipal Water District** (District) at its office, **4232 Las Virgenes Road, Calabasas California 91302, until 3:00 p.m. on October 29, 2014** for furnishing the work described in the contract documents. Proposals will then and there be opened and publicly read aloud. Proposals received after the time announced for the opening will not be considered. The contract documents may be examined at the office of the District.

A mandatory pre-bid conference and tour will be held on October 15, 2014 at 10:00 a.m. The meeting will begin at the district headquarters. Attendance at the pre-bid conference is a condition precedent to submittal of a bid and the District will not consider a bid from any bidder not represented at the pre-bid conference. Questions regarding the project may be directed to Eric Schlageter, P.E., Project Manager, at 818.251.2142.

Sets of contract documents may be purchased at the District office upon payment by check of **thirty-five dollars** (\$35) for each set requested or (\$10) for each Compact Disk requested. Checks shall be made payable to the District. Purchase price will not be refunded.

The District may reject proposals and waive irregularities or informalities in any of the proposals. Each proposal shall be submitted only on the prescribed proposal form included with the contract documents.

The successful bidder is required to pay prevailing wages as determined by the Division of Industrial Relations. A copy of the Division's wage determinations is available for inspection at the District's headquarters. Any excavation five feet or deeper requires the submission of a separate shoring plan and an itemized bid. In all respects the successful bidder shall comply with requirements of law pertaining to public work contracts.

BY ORDER OF THE GOVERNING BODY OF LAS VIRGENES MUNICIPAL WATER DISTRICT

DATED:	
Barry S. Steinhardt Secretary of the Board	 



September 23, 2014 LVMWD Regular Board Meeting

TO: Board of Directors

FROM: Finance & Administration

Subject: General Liability and Property Insurance Renewal (Pg. 80)

#### SUMMARY:

Tolman & Wiker Insurance Services, LLC, the District's insurance broker, has prepared a proposal for renewal of the District's general liability and property insurance policies, which expire on October 1, 2014. Agronaut Insurance Company is recommended to continue as the District's main insurance carrier; staff has been very pleased with the service and coverage provided by Agronaut.

The total cost of the insurance package for the term of October 1, 2014, through October 1, 2015, is \$724,413.80, which is \$21,999 or 3% lower than the current term. Staff recommends the Board approve the proposal as submitted by Tolman & Wiker. Mr. Jeff Dodds of Tolman & Wiker will be available at the Board meeting to review the proposals, discuss the insurance environment and answer any questions.

#### RECOMMENDATION(S):

Approve the general liability and property insurance proposal by Tolman & Wiker Insurance Services, LLC in the amount of \$724,413.80, for the term of October 1, 2014, through October 1, 2015, and authorize the General Manager to execute related contracts and forms.

#### FISCAL IMPACT:

Yes

#### ITEM BUDGETED:

Yes

#### FINANCIAL IMPACT:

Approval of the insurance proposal will result in a cost-savings of \$21,999 as compared to the prior year. The adopted Fiscal Year 2014-15 Budget includes \$761,840 for general liability and property insurance. This amount reflects the expected increase in the stop loss limitation, from \$200,000 last year to \$500,000 this year. The total insurance premium as proposed is \$724,413.80, which is approximately 5% below budget. The difference between the budgeted and actual amounts can be utilized for out-of-pocket costs associated with claims that are within the self-insured retention amount.

#### DISCUSSION:

To ensure the most competitive pricing for the District, Tolman & Wiker issued a request for quotes to Zurich American and Glatfelter Public Risk. However, the insurers could not meet the coverage or pricing the District currently receives from Argonaut Insurance Company.

The total amount paid for claims received by the District was \$360,058 in the current term, primarily due to a settlement with Chase Bank for damage caused as a result of the water main break on Calabasas Road. The largest outstanding claim from 2013, filed by Bradley Cohn and Foremost Insurance, is related to the largest outstanding claim from 2013, filed by Bradley Cohn and Foremost Insurance, is related to the largest outstanding claim from 2013, filed by Bradley Cohn and Foremost Insurance, is related to the largest outstanding claim from 2013, filed by Bradley Cohn and Foremost Insurance, is related to the largest outstanding claim from 2013, filed by Bradley Cohn and Foremost Insurance, is related to the largest outstanding claim from 2013, filed by Bradley Cohn and Foremost Insurance, is related to the largest outstanding claim from 2013, filed by Bradley Cohn and Foremost Insurance, is related to the largest outstanding claim from 2013, filed by Bradley Cohn and Foremost Insurance, is related to the largest outstanding claim from 2013, filed by Bradley Cohn and Foremost Insurance, is related to the largest outstanding claim from 2013, filed by Bradley Cohn and Foremost Insurance, is related to the largest outstanding claim from 2013, filed by Bradley Cohn and Foremost Insurance, is related to the largest outstanding to the largest outstandin

collision between a District vehicle and motorcycle. The claim is currently in litigation.

Attachment B provides a summary of all claims over the last two years.

#### GOALS:

Ensure Effective Utilization of the Public's Assets and Money

Prepared By: Donald Patterson, Director of Finance & Administration

#### ATTACHMENTS:

Tolman & Wilker Proposal

Summary of Claims Received

Robert E. Acquistapase Gregory C. Anderson Shawn E. Carsun Steven W. Carter Raymond M. Clem Dennis W. Corte Ronald F. Cossa Jeffery G. Dann Judith M. Diaz Jeffrey T. Dodds



John A. Feliciano
Kipton Keller
Shann M. Kelly
Jean M. Kirchhof
David L. Rucker
David R. Shore
Deniae D. Sutton
Richard W. Toohey
Gregory W. Van Nese
Barbara J. Wurd

# PROPOSAL FOR: LAS VIRGENES MUNICIPAL WATER DISTRICT

POLICY TERM: 10/1/2014 - 10/1/2015

### Presented by:

Jeffrey T. Dodds Managing Member

September 4, 2014

	EXPIRING 2013-2014	RENEWAL 2014-2015
Coverage/Policy Type	Carrier/AM Best Rating Limits & Coverages	Carrier/AM Best Rating Limits & Coverages
Property	Argonaut Insurance Co. A XII, Admitted 118,988,344 Real and Personal Property 50,000 deductible	Argonaut Insurance Co. A XII, Admitted 118,988,344 Real and Personal Property 50,000 deductible
	Business Income: 1,000,000 Extra Expense: 1,000,000 Accounts Receivable: 250,000 on premises / 10,000 in transit Fine Arts: 100,000 per occurrence / 5,000 per item Property in Transit: 100,000 Valuable Papers and Records: 250,000 on premises / 50,000 off premises Outdoor Property: 50,000 Trees, shrubs, plants and lawns: included in Outdoor Property Water Plus 360 endorsement to be added Building Ordinance or Law: Demolition Costs and/or Undamaged Portion of Building: \$10,000,000 Increased Cost of Construction: 10% of the building value as shown on the schedule	Business Income: 1,000,000 Extra Expense: 1,000,000 Accounts Receivable: 250,000 on premises / 10,000 in transit Fine Arts: 100,000 per occurrence / 5,000 per item Property in Transit: 100,000 Valuable Papers and Records: 250,000 on premises 50,000 off premises Outdoor Property: 50,000 Trees, shrubs, plants and lawns: included in Outdoor Property Water Plus 360 endorsement. Building Ordinance or Law: Demolition Costs and/or Undamaged Portion of Building: \$10,000,000 Increased Cost of Construction: 10% of the building value as shown on the schedule
Premium	\$110,405 plus \$3,777 Optional Terrorism	\$109,604.00 plus \$929 Optional Terrorism
Scheduled Equipment	Argonaut Insurance Co. A XII, Admitted	Argonaut Insurance Co. A XII, Admitted
Limits	Inland Marine/Contractors Equipment – 452,000 50,000 Deductible Contractor's Equipment Coverage Form to be attached Covered property under Contractor's Equipment Coverage Form includes your equipment and tools Employees' tools included at 250 any one employee/1,000 all employees Borrowed Equipment limit increased to 250,000 Equipment Leased or Rented From Others increased to 250,000 (up to 12 months in your CCC)	Inland Marine/Contractors Equipment – 423,000 50,000 Deductible Contractor's Equipment Coverage Form to be attached Covered property under Contractor's Equipment Coverage Form includes your equipment and tools Employees' tools included at 250 any one employee/1,000 all employees Borrowed Equipment limit - 250,000 Equipment Leased or Rented From Others- 250,000 (up to 12 months in your CCC)
Premium	Included	Included

	EXPIRING 2013-2014	RENEWAL 2014-2015
Coverage/Policy Type	Carrier/AM Best Rating Limits & Coverages	Carrier/AM Best Rating Limits & Coverages
EDP Computer Protection	Argonaut Insurance Co. A XII, Admitted Included in Limit	Argonaut Insurance Co. A XII, Admitted Included in Limit
Premium	Included	Included
Equipment Breakdown	Argonaut Insurance Co. A XII, Admitted	Argonaut Insurance Co. A XII, Admitted
Limit/Deductible	100,000,000 limit with 50,000 Deductible Sublimits: 100,000 as respects the following: Ammonia / Refrigeration Contamination Perishable Goods Spoilage Expediting Expenses Hazardous Substances Data Restoration 250,000 as respects the following coverage: Demolition and Increased Cost	100,000,000 limit with 50,000 Deductible Sublimits: 100,000 as respects the following: Ammonia / Refrigeration Contamination Perishable Goods Spoilage Expediting Expenses Hazardous Substances Data Restoration 250,000 as respects the following coverage: Demolition and Increased Cost
Premium	Included	Included
DIC Earthquake/Flood	Empire Indemnity 83.33% - Non-Admitted A XV** Princeton E&S 16.67% - Non Admitted A + XV**	Empire Indemnity 83.33% - Non-Admitted A XV** Princeton E&S 16.67% - Non Admitted A + XV**
Limits	30,000,000 Total Limit, Covers Buildings, BPP and EDP	30,000,000 Total Limit, Covers Buildings, BPP and EDP
Deductible	Earthquake - 15% Deductible - Maximum 4,500,000 for 30,000,000 loss, Minimum \$50,000, All Other Perils 25,000 Flood - Excludes Tapia in first 5,000,000 layer. Deductible for Flood is \$100,000 except Tapia is 15% per building - subject to \$100,000 minimum after the first 5,000,000 layer.	Earthquake - 15% Deductible - Maximum 4,500,000 for 30,000,000 loss, Minimum \$50,000, All Other Perils 25,000 Flood - Excludes Tapla in first 5,000,000 layer. Deductible for Flood is \$100,000 except Tapla is 15% per building - subject to \$100,000 minimum after the first 5,000,000 layer.
Premium	\$183,000.00 Premium \$400.00 Policy Fee \$0.00 Inspection Fee \$5,868.30 Surplus Taxes/Fees \$9,150.00 Surplus Broker Fee \$198,418.80 Total  Terrorism available for \$91,500.00	\$175,000.00 Premium \$400.00 Policy Fee \$ 0.00 Inspection Fee \$5,612.80 Surplus Taxes/Fees <u>\$8,750.00</u> Surplus Broker Fee \$189,762.80 Total Terrorism available for \$87,500.00

	EXPIRING 2013-2014	RENEWAL 2014-2015
Coverage/Policy Type		
General Liability	Argonaut Insurance Co. A XII, Admitted	Argonaut Insurance Co. A XII, Admitted
	Water Plus 360 endorsement included; Includes Professional Liability; Sewer Backup; Pollution; Terrorism; Employee Benefits Liability;	Water Plus 360 endorsement included; Includes Professional Liability; Sewer Backup; Pollution; Employee Benefits Liability;
Limits	1,000,000 Premises Operations – Per Occurrence 1,000,000 Personal and Advertising Injury 1,00,0000 Damages to Premises Rented By You 3,000,000 General Aggregate Per Location 3,000,000 Products Completed Operations Aggregate	1,000,000 Premises Operations – Per Occurrence 1,000,000 Personal and Advertising Injury 1,000,000 Damages to Premises Rented By You 3,000,000 General Aggregate Per Location 3,000,000 Products Completed Operations Aggregate
Pollution Coverage	Pollution Exclusion Exceptions for: Hostile Fire, Heating/Air Conditioning, Mobile Equipment, Pesticides/Herbicides, Water and Sewer operations Pollution Exclusion carve-back for Rancho Compost Products Liability.	Pollution Exclusion Exceptions for: Hostile Fire, Heating/Al Conditioning, Mobile Equipment, Pesticides/Herbicides, Water and Sewer operations Pollution Exclusion carve-back for Rancho Compost Products Liability.
Deductible	\$50,000 SIR Occurrence	\$50,000 SIR Occurrence
General Liability Premium	\$136,290.00	\$125,195.00
	Stop Loss of \$200,000 (max payout- all claims- all lines of coverage)	Stop Loss of \$500,000 (max payout- all claims- all lines of coverage)
Stop Loss Premium	\$7,897.00	\$5,000.00
Management Liability/ Public Officials Liability	olic Officials Practices, Employee Benefits Administration Practices, Employee	
Limits	1,000,000 Per occurrence 1,000,000 Aggregate	1,000,000 Per occurrence 1,000,000 Aggregate
Deductible/SIR	50,000 SIR	50,000 SIR
Management Liability Premium	\$30,809.00	\$29,452.00
Auto Liability	Argonaut Insurance Co. A XII, Admitted	Argonaut Insurance Co. A XII, Admitted
Limits	1,000,000 Combined Single Limit Owned Auto Liability 1,000,000 Per Accident Hired & Non-owned Auto 1,000,000 Per Accident Uninsured/Underinsured 10,000 Deductible per Accident	1,000,000 Combined Single Limit Owned Auto Liability 1,000,000 Per Accident Hired & Non-owned Auto 1,000,000 Per Accident Uninsured/Underinsured 10,000 Deductible per Accident
Auto Liability Premium	\$50,901.00	\$55,795.00
Total Liability Premium	\$225,897 plus \$6,116 Optional Terrorism	\$215,442 plus \$1,613 Optional Terrorism

196 SOUTH FIR STREET, P.O. BOX 1388, VENTURA, CALIFORNIA 93002-1388 | PHONE 805-585-6100 | FAX 805-585-6200

	EXPIRING 2013-2014	RENEWAL 2014-2015	
Crime	Zurich - Fidelity and Deposit Co of Maryland – A XV Admitted	Zurich - Fidelity and Deposit Co of Maryland - A XV Admitted	
Limits 3,000,000 Employee Dishonesty 3,000,000 Forgery or Alteration 100,000 Theft, Disappearance & Destruction 1,000,000 Computer Fraud 1,000,000 Funds Transfer Fraud 3,000,000 Faithful Performance of Duty		3,000,000 Employee Dishonesty 3,000,000 Forgery or Alteration 100,000 Theft, Disappearance & Destruction 1,000,000 Computer Fraud 1,000,000 Funds Transfer Fraud 3,000,000 Faithful Performance of Duty	
Deductible	25,000 Employee Theft and Forgery or Alteration 10,000 all other coverages	25,000 Employee Theft and Forgery or Alteration 10,000 all other coverages	
Premium	\$8,230.00 Options: 3 Year Policy - Equal Annual Installment \$8,627 3 Year Pre-paid \$24,615	\$8,230.00 <u>Options:</u> 3 Year Policy - Equal Annual Installment \$8,627 3 Year Pre-paid \$24,615	

	EXPIRING 2013-2014	RENEWAL 2014-2015
Excess Liability	Argonaut Insurance Co. A XII, Admitted Excess of underlying Liability Limits: Includes Sewer Backup, Failure to Supply, Professional Liability, Dam Failure; Inverse Condemnation.	Argonaut Insurance Co. A XII, Admitted Excess of underlying Liability Limits: Includes Sewer Backup, Failure to Supply, Professional Liability, Dam Failure; Inverse Condemnation.
Excess Limit	10,000,000 Excess of 1,000,000	10,000,000 Excess of 1,000,000
Exclusions Include, but are not limited to:	No Dam Failure Exclusion	No Dam Failure Exclusion
Premium	\$66,337.00	\$64,250.00
Excess Liability	RSUI Indemnity Company - A XIII; Admitted	RSUI Indemnity Company - A XIII; Admitted
Excess Limit	25,000,000 Excess of 11,000,000 for total of 36,000,000	25,000,000 Excess of 11,000,000 for total of 36,000,000
Exclusions Include but are not limited to:	Exclusions: Asbestos, D&O, EPLI, Terrorism, Eminent Domain or Condemnation, Failure to Supply, Professional Services, Public Officials, Uninsured or Underinsured Motorists; Inverse Condemnation; Dam Failure	Exclusions: Asbestos, D&O, EPLI, Terrorism, Eminent Domain or Condemnation, Failure to Supply Professional Services, Public Officials, Uninsured or Underinsured Motorists; Inverse Condemnation; Dam Failure
Premium	\$91.000.00 Premium	\$91,000.00 Premium
	Terrorism Available for \$13,650.00	Terrorism Available for \$13,650.00
Excess Liability	Arch Insurance Co A+ XV; Admitted	Arch Insurance Co A+ XV; Admitted
Excess Limit	25,000,000 Excess of 36,000,000 for a total of 61,000,000	25,000,000 Excess of 36,000,000 for a total of 61,000,000
Exclusions Include but are not limited to:	Lead, Silica, Fungi and Bacteria, Earth Movement or Subsidence, Errors & Omissions, EPLI, D&O, Failure to Supply, Punitive Damages, Communicable Disease, Discrimination, Eminent Domain/Condemnation, Dam Failure, Inverse Condemnation	Lead, Silica, Fungi and Bacteria, Earth Movement or Subsidence, Errors & Omissions, EPLI, D&O, Failure to Supply, Punitive Damages, Communicable Disease, Discrimination, Eminent Domain/Condemnation, Dam Failure; Inverse Condemnation
Premium	\$45,000.00 Premium \$1,125.00 Broker Fee \$46,125.00 Total	\$45,000.00 Premium \$1,125.00 Broker Fee \$46,125.00 Total
	Terrorism available for \$5,000.00	Terrorism available for \$5,000.00
Total Premiums Paid	\$746,412.80	\$724,413.80

# **Deductibles / Retentions**

	Alteris	Alteris
Coverage	(Expiring)	(Proposed)
Property	50,000	50,000
Scheduled Equipment	50,000	50,000
Equipment Breakdown	50,000	50,000
DIC- Earthquake*	15% of claim, per unit	15% of claim, per unit
DIC- Flood*	100,000	100,000
General Liability	50,000	50,000
Management Liability	50,000	50,000
Auto- Liability	10,000	10,000
Auto- Physical Damage	10,000	10,000
Crime	25,000	25,000
* see details on quote		
Deductible Stop Loss	200,000	500,000

(maximum deductible- all lines of coverage)

# Premium Summary 2014-2015

Coverage	Expiring	Renewal
Property	110,405.00	109,604.00
Scheduled Equipment	Included	Included
EDP	Included	Included
Equipment Breakdown	Included	Included
DIC (Earthquake & Flood)	198,418.80	189,762.80
General Liability	136,290.00	125,195.00
Stop Loss Aggregate	7,897.00	5,000.00
Management Liability	30,809.00	29,452.00
Auto	50,901.00	55,795.00
Crime	8,230.00	8,230.00
Excess Liability (First Layer: 10M x 1M)	66,337.00	64,250.00
Excess Liability (Second Layer: 25M x 11M)	91,000.00	91,000.00
Excess Liability (Third Layer: 25M x 3M)	46,125.00	46,125.00
Total	746,412.80	724,413.80

## Features:

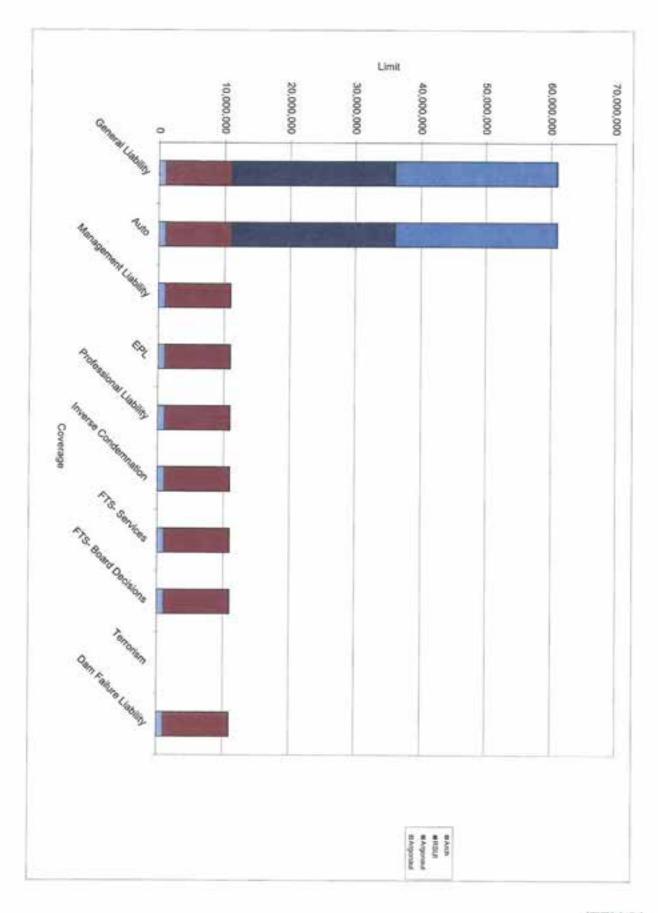
Earthquake & Flood	Covered	Covered
Dam Liability	Covered	Covered
Inverse Condemnation	Covered	Covered
Failure To Supply- Services Failure To Supply- Board Decisions	Covered Covered	Covered Covered
Multi-Year Commitment	No	No
Program Exit Conditions	None	None
Retrospective Premium Adjustment	No	No

# About the Insurance Carrier and Program

Alteris Public Risk Solutions provides products and services to large individual governmental entities and self-insured governmental pools. Using both traditional and creative approaches, APRS aligns interests with its clients by targeting sophisticated accounts who participate in the risk bearing. Alteris Public Risk Solutions provides unbundled alternative risk structures supporting both carriers and program managers.

Alteris, Inc., is part of Argo Group International Holdings, Ltd., an international underwriter of specialty insurance and reinsurance products in the property and casualty market with a total capitalization of \$2 Billion. Argo Group's insurance subsidiaries are rated 'A' (Strong) by S&P and 'A' (Excellent) by AM Best. In addition, reinsurance support for the program is provided by Swiss Reinsurance of America and Travelers Re. Both organizations deliver solid financial support and service to policyholders.

Issuing Company: Argonaut Insurance Company



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50.60 88 \$0.00 \$260.00 33 8350,00 Bowsuit \$125.00 \$200.00 \$682.59 COUNTY Perdla lawsu/ 343.97 Pending March Actes ş Žes ž 윤 £ ě ş ê £ 울 ĝ ž 10/8/2013 Approved 7/23/2013 Approved 3/26/2013 Approved 3/26/2013/Appmond Approved 204/0013 Dening 8/13/2013|Deried 1/14/2013 Denied 10/8/2013 | Derived 6/75/2013 Settled 5/14/2013 Denled 2/25/2034 Denied 3/13/2022 1/12/2013 The sprinkler system failure due to afloged Water loss due to a pinhole leak in copper construction equipment driving over curb her sprinkler damage due to alleged high eaking water main damaged association employee made unsafe lang change and 4/8/2013 struck Insureds motorcycle.

19:ge rock from Hillside above the Tapia olpe, possibly caused by arrosion due to Nelficincident, darmant alleges district employee made unsafe lane change and Hot water recirculating pump went bad epense of a plumber to determine the Traffic incident, Insured alleges district Misdiagnosed leak post customer the aulty LV regulator caused customer Defective meter caused water bill to parking lot fell onto the vehicle and broken curb and waterline from 8/26/2013 struck darmants motorcycle 2/05/0013 through the sear window 12/13/2014 addrives placed by UV 5/23/2013 Jule to water shull-off. 1/4/2013 Lignease by \$742.59 6/12/2013 | pak was on LV side. 1/22/2013 broken water line. THE PARTY OF THE P 9/4/2013 regulator to fail. 7/2/2013 common wells. 1/8/2013 water pressure 2/25/2013 and sprinklers pedition t \$595.00 \$3,220.05 \$30,0co.de \$125.00 \$240,00 \$3,120.00 \$3,963.43 \$343.97 \$260,00 5)4,10, 0 5342.59 3/14/2013 Unspecified 374/2013 7/26/2013 EE000/0757% 11/21/2012 11/15/2012 B/20/2013 6/11/2013 2/11/2013 5/25/2013-6/18/2013 15/2012 -12/2012-2/2013-2012/13 Claims Against LVMWD Suranow, liyse and Hall forendst insurance fabachotok, Bytan Costco Wholesale Vista Point HOA Withauls Stores Polmanski, Ted Slassman, Brad Cahn, Bradly Markay, J.D. Meyer, Dan Rubhn, Fred असम्बद्ध

#### INFORMATION ONLY



September 23, 2014 LVMWD Regular Board Meeting

TO: Board of Directors

FROM: Facilities & Operations

Subject: Backbone Improvements Program 5-Million-Gallon Tank: Change Order No. 3 (Pg. 94)

#### SUMMARY:

On January 14, 2014, the Board awarded a contract to Pacific Hydrotech Corporation for the construction of the 5-Million-Gallon Tank Project in the amount of \$10,754,620.00. Change Order No. 3, in the amount of \$18,255.49, was administratively approved on September 16, 2014 to address several additional items of work that were not included in the original construction contract.

#### FISCAL IMPACT:

Yes

#### ITEM BUDGETED:

Yes

#### FINANCIAL IMPACT:

Sufficient funds are available in the adopted Fiscal Year 2014-15 Budget for this work. No additional appropriation is needed.

#### DISCUSSION:

Change Order No. 3 consisted of the following four additional items of work:

- (1) Additional rebar couplers and reinforcement were required for the 42-inch steel pipe casing supports along the saddle dam crossing. This item was necessary at an additional cost of \$8,125.20 because the construction plans omitted some of the reinforcement details.
- (2) Additional clearing and grubbing was needed to create a sufficient area to stockpile and place rocks from the tank excavation operation. This item was necessary at a cost of \$4,146.59 because additional storage space beyond that specified in the contract documents was required to stockpile the excavated rocks.
- (3) Screening rock and soil to less than 4-inch diameter was necessary to meet DSOD requirements for backfill around the pipe supports along the saddle dam. This requirement was a change by DSOD after the contract was awarded and resulted in an additional cost of \$5,350.28.
- (4) An increase in the manhole shaft diameter for the ammonia injection vault was required, from 24-inch to 30-inch, to provide better access for future maintenance work. The additional cost of this item was \$633.42.

Original Contract \$10,754,620.00

Change Order No.1 \$ 0.00 ITEM 9A

Change Order No.2 (\$106,680,00)

Change Order No.3 \$18,255.49

Revised Total \$10,666,195.49

The District's Purchasing Policy authorizes the General Manager to approve change orders to contracts within 5% of the original contract amount for projects over \$1,000,000. Therefore, Change Order No. 3, in the amount of \$18,255.49 or 0.17%, was administratively approved on September 16, 2014.

#### GOALS:

Construct, Manage and Maintain All Facilities and Provide Services to Assure System Reliability and Environmental Compatibility

Prepared By: Lindsay Cap, P.E., Associate Engineer

#### ATTACHMENTS:

Change Order No.3



#### CONTRACT CHANGE ORDER No. \_\_\_3\_\_\_\_

4232 Las Virgedes Road Calabasas, California 91302-1994

Project <u>19735 Foot backbone improvements – S.M.S. Tank</u>	Project A.b. <u>Acct. No.</u> 10475
ContractorPacific Hydrotech, Inc.	Date <u>September 3, 2014</u>
	oby authorized and directed to make the herein described changes from thi led in the Plans and Specifications for the construction of this project.
This change requested by: Pacific Hydrotech Corp.c	pration and AECOM Technology Corporation
DESCRIPTION OF CHANGE:	

- Change order No. 3 has been prepared to include the following:
  - Hom 1 Add rebar couplers to the pad footing for which the 421 steel casing and 36" steel pipe restion. Refer to Contractors Cost.
     Proposal Number 382 dated 9/3/14. This work was performed on time and materials. Total Cost = \$8,125.20
  - Item 2 Perform clearing and grubbing in the rock disposal area to create additional room to stockpile and place rocks from the
    tank excavation operation. Complete additional Reyway construction at the tue of slope for the increased portion of the disposal
    full area. Legally dispose of the cleared vegetation materials at an offsite dump location. This work was performed on Time and
    Materials and includes the price for labor, equipment, Itaal, dump, fees and Taxins. Refer to Contractor cost proposal number 682
    dated 9/3/14 for a breakdown. Total Cost = \$4,146.59
  - Rem 3 Screen rock and soil material to fess than 41 diameter to provide backfill material around the pige supports at the west saddle dam. Placement of the rock is Contract work and does not include additional compensation. Refer to Contractor cost proposal number 783 dated 9/3/14 for a breakdown. Total Cost = \$5,350.28
  - Item 4 Increase the manhole shart diameter for the ammonia injection vault from 24° to 30°. Total Cost \$633,42
  - TOTAL INCREASE AT AGREED PRICES \$18,255.49

.ontract Change (	Order No3 Pr	oject No. Acct. No. 10476		
Date <u>Septemb</u>	er 3, 2014			
(2) Estimate of inc	reases and/or decreases in co	ntract items at contract unit prices:		
NCREASES				
Item	Description	QuantityUnit Price	Tota	d.
			TOTAL INCREASES	50
DECREASES				
Item	Description	QuantityUnit Price	Tota	l.
			TOTAL DECREASES	\$0
OTAL COST OF TH	IIS CHANGE ORDER \$18,255	.49		
RIGINAL CONTRA	CT PRICE		\$ 10,754,620.00	
REVIOUS CHANGE	ORDERS		\$ (\$106,680.00)	
URRENT CONTRAC	CT PRICE		\$ 10,647,940.00	
HANGE ORDER NO	0.3		\$ 18,255.49	
EW CONTRACT AN	MOUNT		\$ 10,666,195.49	
DJUSTMENT OF CA	ALENDAR DAYS		\$ 0	
Completion Date -	July 1 <sup>14</sup> , 2015			
is agreed <u>0</u> conse	cutive calendar days extension	n of time will be allowed by reason of t	his change.	
ecommended by		Departmental Approval		
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Johnson	5 9/10/14	Desiral	72	
ohn Zhao, P.E.		David R. Lippman		
rincipal Engineer		Director of Facilities and Operation	ff.	
CCEPTED:		APPROVED:		
acific Hydrotech, Ir	nc:	Las Virgenes Municipal V	Vater District	
Small	211	an April W.	Kelleum	
1		David Pedersen	7 - 00-00-00	
5		General Manager		
ate: 9/4/	14	Date: 09/16/14	1	
ote: Attention is ca	alled to the sections of the Spo	ecial Provisions and Standard Provision	s on EXTRA. ADDITIONAL	OR OMITTED WORK
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314 E 3RD Street Perto, CA 92570 (851)940-8808

DESCRIPTION: CP #003R2 Add rebat in pige supports

Project Backbone Reservoir Improvements Project

DAYE: 9/2/14

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314 E. 3	rd. St		
Perris, Ca	a 92570	)	

Γ	Date	Invoice No.	P.O. Number	Terms + .	Project
T	03/21/14	1438			Back Bone

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nange order	Change Order 3/19/14 Man Hours	16	70.0075.00	1,200.00
hange order	Change Order 3/20/14 Man Hours	10	70 00 25:00	750.00
hange order	Couplers	72	37.8045:00	3,240.00 2,2
hange order	#6 bars	78	4.50	351.00
hange order	#6 bars	36	5.40	194.40
	Labor Rate = 60.8	4 + 15%	Burden	= \$70.00/A
	Freight = \$150.00			
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			Total + 15%	\$ 6597.00
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# KRETZSCHMAR STEEL

# INVOICE

3750 S. Riverside Ave. Colton, CA 92324 (951) 686-6864

DATE:	3/18/2014
INV #:	48088

SOLD TO:	SHIP TO:	
Monroy Steel, Inc.	Will Call	
965 N. 2nd Ave		
Upland, Ca 91786		
	l :	

P.O. #			PROJECT:	32601 Torchwood PI	REF;		
TERMS:	Net 30 Days		OUE DATE:	4/17/2014	SHIP VIA:	Origin	
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	SUB-TOT:	\$2,520.00
Purchaser agrees to pay all collection costs and reasonable attorney's fees necessary to collect past due amounts, as permitted by law,	TAX: (8.0%)	\$201.60
Past due halances subject to a monthly service charge of 1.5%.	TOTAL:	\$2,721.60

#### DESCRIPTION, CP #006R2 Excavate Keyway and Clear & Grub

Project: Backbone Reservoir Improvements Project

DATE: 9/3/14 FOUISMENT

DATE: 9/3/14							
EQUIPMENT	Horis		Total	LABOR	Hous	Rate	Tota
Service Truck	7.5	27.33	204 98	Senior Project Manager		135 03	0.00
Backhoe 420D W/4WD	3	54.64		Froject Wanager		119 03	0.00
Mini Excavator		22,50		Project Engineer		97 50	0.00
Compactor		4.09		Superinterdent		95.60	0.00
Man'ili		49.30		Laborer - Group 1	10.5	54.59	572 25
Селегетог		15.07	a.co	Laborer - Group 2		55 15	0.00
Ratchammer		0.27	0.00	Laborer - Group 3		55 BO	200
Roller Compactor		18.57	a.co	Laberer Group 4		57 63	0.00
Excavalor - PC 300LC		168.92	0.00	Labo/er - Group 5		58 (24	0.00
Water Truck	45	52.00	234.00	Laborer Appril - Period 1		29.99	0.00
Excavalor - CAT 345	45	209.57	943.07	Laborer Appr Penod 2		3 <b>3 8</b> 7	300
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00000	1200 L	0001	0.00	Equament Total Cost			\$1,777.95
	$\vdash$		9.00	Mateu al Total Cosi			\$552.64
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	<u> </u>	<u>.                                    </u>	933	TOTAL COSTS			<b>\$</b> 4,14€ 59
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	L	<u>:                                    </u>	6.00	Notes:			
Şubtoja:			6.00				
5% Markup		C Cs					
Total Cost			0.00	Fermaneo cou			

ITEM 9A



PACIFIC HYDROTECH CORPORATION 314 E. 3RD ST., PERRIS, CA 92570 (951) 943-8803 FAX (951) 943-1093

### TIME & MTLS SHEET

DATE 6/2/14-6/6/14

NAME Ron For Copporter) Vida ( Lam Kunder truck op) Rolugio (Choo Composition For coman	S	M	T	W	TH	F	COMMENTS
AL ALL STREET, SALES AND ALL STREET, SALES A					31/2	41	COMMENTS  Clear and grub extended area for extra excusted in terial Crock over by disposed burn. Dust introl Dig Rey way  Back till Key way and prep area to place mulenal
Lida Lane Hunder truck on			2-1		31/2	41	For extra excusted my terial Crock
Popular Phone ( months	9				3/2	41	over by disposed burn. Dustingtool
Foroman			1				Die Keu Way
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							Back till Key way and
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		-		-			Hours Revised Per John Cottmans request
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						-	JOAN COTTMENS reguta
			1				12 status
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EQUIPMENT	S	M	T	w	TH	E	COMMENTS
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PACIFIC HYDROTECH CORPORATION 314 E. 3RD ST., PERRIS, CA 92570 (951) 943-8803 FAX (951) 943-1093

### TIME & MTLS SHEET

DATE 6/9/14-6/13/14

NAME	S	M	T	W	TH	F	COMMENTS
Refregit Ochra (Grangen)		NUM					Pick up greens from gentled area and placed them on trush container
idal Olana & (laborer)		3					area and placed them on
Paul Velasco (laborer)		3	1			3-31	trush continer
		-					
			1-5				40 900
	_					_	land yards conticiners
				-			delivery and pick up.
				_			Server fees for to yard
		_				_	service tees for to yard
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EQUIPMENT	S	M	Т	W	TH	F	COMMENTS
Backhoe B-19 Utility truck F350	3	3	-			-	
Backhoe B-17	-	3		-		_	
Utility truck +350	-	3					
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195 W Los Angeles Avenue

www.KeepingVenturaCountyClean.com

Simi Valley, CA 93065

(805) 581-5407 FAX

GI INDUSTRIES

(805) 522-9400 (800) 675-1171

### INVOICE

Customer:

Online WM ezPay ID: Invoice Date:

Account Number Due Date:

Invoice Number

Page 1 of 3 PACIFIE HYDROTECH 00013-76281-43005 06/15/2014 2378591-0283-C 010-0155797-0283-€

07/14/2014

**Total Current Charges** 

**Total Amount Due** 

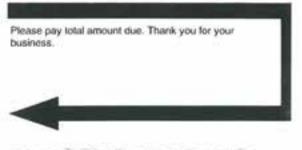
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480.56

Account Summary					
Description					
Previous Balance	0.00				
Total Credits and Adjustments	0.00				
Total Payments Received	0.00				
Total Current Charges	480.56				
Total Amount Due	480.56				
Total Amount Past Due	0.00				

Service Period: 05/28/14 - 06/15/14	
Description	Amount
Roll-Off	480.56
Total Current Charges	480.56

If full payment of the invoiced amount is not received within 30 days of the invoice date, you will be charged a monthly late fee of 2.5% of the unpaid amount, with a minimum monthly charge of \$5.00, or such late fee allowed under applicable law, regulation or contract. Additionally, if your service is suspended for non-payment, you may be charged a resume fee to restart your service. For each returned check, a fee will be assessed on your next billing equal to the maximum amount permitted by applicable state law.



PLEASE RETURN THE REMITTANCE STUB WITH YOUR PAYMENT & WRITE YOUR ACCOUNT # ON YOUR CHECK



On June 27, our trucks go from street to screen in Transformers: Age of Extinction. After all, transformation is our specialty. Learn more at wm.com.

Current Due	Over 30	Over 60	Over 90	Over 120	Total Due
480.56	0.00	0.00	0.00	0.00	480 56

GUNDUSTRIES

195 W Los Angeles Avenue Simi Valley, CA 93065 www.KeepingVenturaCountyClean.com (805) 522-9400 (800) 675-1171 (805) 581-5407 FAX

Payment Coupon

Please detach and send with checks only (no cash). Please send all other correspondence to your local WM site

**Total Amount Due** 

If Payment Received After 07/14/2014

Your Account Number 010-0155797-0283-6

Your Invoice Number 2378591-0283-0

Amount Paid

02830100155797023785910000004805600000048056 0

Invoice Date

06/15/2014

480.56

487.77

004014L013/8 G432 \*\*AUTO T1G49/49/\$20-22/\$14-401F4098-1 B<sub>i</sub>[[լՈհում][[օրօ[իլ[բով[Ալլ[[-[լ[լորժիվ[ԱռՈլՈւր

PACIFIC HYDROTECH 314 E 3RD ST PERRIS CA 92570-2225 STREET,

իլիներիիանկրութինիցիիիանիններին նկնոնիրն GI INDUSTRIES PO BOX 541065 LOS ANGELES CA 90054-1065

ITEM 9A



To pay this bill online

billing, go to wm.com/paperless

and switch to paperles:







GI INDUSTRIES 195 W Los Angeles Avenue Simi Valley, CA 93065 www.KeepingVenturaCountyClean.com Customer: Online WM ezPay ID:

Invoice Date Invoice Number Account Number Due Date Page 3 of 3 PACIFIG HYDROTECH 00013-76281-43005 06/15/2014 2378591-0283-0 010-0155797-0283-6

07/14/2014



0040146-0000002-0042783

Service Location: 010-155797 Pacific Hydrotech (T): 32601 To			wood PI: Westlake Villa	ge Ca 913	61-5554	
Date	Ticket	Description	Quantity	U/M	Rate	Amount
06/06/14	628141	Delivery 40 yd open top	1.00			105.00
		Ticket Total				105.00
06/13/14	628605	40 Yd green/yard waste Per haul job #greenwaste	1.00			120.00
		Disposal per ton grn/ydw	2.91			130.95
		Per ton				
		Ticket Total				250.95
06/15/14		Fuel/environmental charge				114.74
06/15/14		Regulatory cost recovery chrg				9.87
		Total Current Charges				480.56

### GESCRIPTION ICP #007R3 Screen Dam Material for Backfill. Project Backbone Reservoir Improvements Project CATE, \$73014 [FOURMENT | Representation

BATE, 9/3/14			_					
EGUIPMENT	hicurs	Rale	T¢‡şl	LABOR	Чжиг		Tota	
Service Yrusk	2	27.33		Sentor Project Manager		135.00	0.00	
Backhoe 420D w/4WD		54 64	000	Project Manager		\$19.0D	D.D2	
Mini E≭cavator		22 50		Project Engineer		97.50	0.00	
Compactor		4 09	000	Superintendent	1	95.0D	D.D3	
Marvirt	1	49 3C	3.CO	Labore: Group 1		54 50	0.00	
Generator		15 07	0.00	Laborer - Group 2		55.15	0.03	
Rotohammer	1	3 27	3.00	Laborer - Group 3		55 BC	0.00	
Roi er Compactor		19.57				57 63	000	
Excaveror - PC 3DSUC	1	158 92	3 C O			56.04	203	
Water Truck	;	52.00			<b></b>	28 99	5.03	
Excavator CAT 345	<del></del>	209 57		Lahorer Appr - Period 2		30.87	0.00	
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15% Mark Up		C 15		Carperter Appr - Period 6	<del> </del>	48,44	DDC	
Total Crist			3052.86	Carpenter Appr Period 7		50.70	500	
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41 Grizzly screen	3	200.C0		Cerrent Mason		60 22	000	
Oelivery and Pickus	2	190,00	330.00	Cement Mas. Appr Period 1	[	24 38	5 00	
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E Mari	J <u></u> _	l <u>.                                    </u>	0.00			994 '1		
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SUBCONTRACTS	<b>U</b> .hit	Cost	Tota					
			0.00	Equipment Total Cost			\$3,052,98	
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			6.00	TOTAL COSTS			\$5,350.28	
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5% Markup		3.65	0.00					
Folal Cost			0.00	ast-mated cost				



PACIFIC HYDROTECH CORPORATION 314 E. 3RD ST., PERRIS, CA 92570 (951) 943-8803 FAX (951) 943-1093

### DATE 3/28/14

NAME Robert Schotton Country Ratigio Octon Comman	S	M	Т	W	TH	F	Screen day material to be used to backfull days
Cobert SchoffmanCounter)	-					3ks	Screen day material to be used
Retrois Othor (foreman)					9		to backfill dam
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EQUIPMENT	S	M	Т	W	TH	F	COMMENTS
EGOIFMENT	3	141		**		RLE	001111111111
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HILITY THEK #350					-	110	
Garle Comment					-	Bhrs	In and out for gristy.
EQUIPMENT  66 caterphr loader  1411ty truck f350  Grandy (Screen)	-					-	
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### TIME & MTLS SHEET

DATE 3/31/14 - 4/4/14

NAME Robert Schotton Gentse) School (Forman)	S	M	T	W	TH	F	COMMENTS
obert Schotler Counter)	8	Ha.	210		0000		Used to backfull dam
hisin Ochoa (foreman)	_ 6	She	Qhr.				used to backfull dam
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EQUIPMENT	S	M	Т	W	TH	F	COMMENTS
EGUIPMENT	-	DL	27.	+		·	Screen myters down to 4"mine
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### A.S.A.P. Equipment Rontals, Inc.

19618 S. Susana Road Rancho Dominguez, CA 90221

Tel: 310-831-2727 Fax: 310-631-2775



Transaction Date

Per Apr 19, 2010.

Out In

Thu, Mar 20, 2014 Tue, Apr 08, 2014

98535

Operator, Wendy Maldonado

Use at:

JOB #C-1402

32601 TORCHWOOD PLACE WESTLAKE VILLAGE

Attn: A/P Dept. Pacific Hydrotech Corporation 314 East 3rd Street Perris, CA 92570-2225 Belondelebbodllooddoblebbbbbbbb

ld: 1287

Tel: 951-943-8803

Invoice Rental Invoice Delivery/Pickup

FINAL RENTAL INVOICE

WIND FREE

Thank you for your business!!!

Part No

Rental Items

1 Ea Screens 4" Grizzle

98535

800.u0/Week 200.00/Day 2,400.00/4 Weeks

2,400.00

Bross date Assessment

04/18/2014 **Total Charges**  12123.1.3

2,916.00

2,916.00

98535 Summary Delivery

Pick Up Re-rent

LA: Los Angeles County Sales

Tax

**Total Charges** 

150.00 2,400.00

150.00

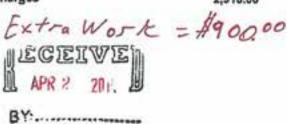
216.00

2,916.00

this invoice Delivery 150.00 Pick Up 150.00 Re-rent 2,400.00 LA: Los Angeles County 216.00 Sales Tax Amount due 916.00

Terms: Net 30

No Credits After 30 Daysl



### Jonathan Hilbun

From: Coffman, John < John.Coffman@aecom.com>

Sent: Thursday, March 27, 2014 4:25 PM

To: Jeff Baxter

Cc: Jonathan Hilbun; Bob Owens; dlippman@lvmwd.com; lcao@lvmwd.com;

jzhao@lvmwd.com; davidbaum47@gmail.com; Prentice, Craig [FCL]

(cprentice@fugro.com); Lawain Ross (Lawain.Ross@Geolabswv.com); Vogler,

William@DWR (William.Vogler@water.ca.gov)

Subject: RE: Backfill of pipe supports -

Importance: High

Jeff,

The compaction between the pipe supports is not meeting spec as several tests taken by Geolabs today were less than 95%. PH is authorized to bring a smaller grizzly onsite (4" -) to screen the material going back in the west saddle dam. The extra work will be for screening the material to be placed between and around the pipe supports, including the 2:1 backfill. This work will be performed on a time and materials basis. David Baum will track the time it takes to screen the material, please provide a daily work ticket for him to sign.

Additional payment will not be provided to place the material, that is Contract work.

John Coffman, PE Senior Civil Engineer, Water john.coffman@aecom.com

### A=COM

1220 Avenida Acaso Camarillo, CA 93012 C 805.765.0803/Direct 805.764.4058 F 805.388.3577

www.accom.com

014 F 0RD Street Perns CA 92570 (951)543-8893

DESCRIPTION ICP #008 Provide 301 dtal Manhole frame and cover

Project: Backbone Reservoir Improvements Project

DATE: 8/7/14

DATE: 807:4								
COU:PMENT		Hour	Sale	_bial	LABOR	Hours	Rate	Total
Water Trock		i	52.C0	0.00	Ser or Project Manager	<del>1                                    </del>	135 00	0.00
Excavalor		<del></del>	210,00		Project Manager*	1	119 OC	0.00
Loader	_	·	200 CO		Project Engineer	<del>!                                    </del>	97.5C	Č30
Utility truck		<del>!                                      </del>	27.33		Superintendent	╂	95.00	0.30
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Skip Loader		·	50.00		Laborer	╀——		
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### INFORMATION ONLY



September 23, 2014 LVMWD Regular Board Meeting

TO: Board of Directors

FROM: Finance & Administration

Subject: Claim by Howard Tenenbaum (Pg. 115)

### SUMMARY:

On June 30, 2014, the District received a claim from Howard Tenenbaum of Hidden Hills for expenses related to a broken water meter serving his property.

Mr. Tenenbaum claimed a total loss of \$1,015, consisting of the following items:

Vendor/Purpose	Receipt	Amount
Sauter's Backflow, Testing & Repair	Yes	\$100
Sketchley & Mason, Inc., Plumber	Yes	\$265
Gardener	No	\$150
Vegetables	No	\$200
Estimated Sod Damage	No	\$300

Investigation of the claim indicates that an intermittently malfunctioning water meter resulted in initial customer troubleshooting efforts, which incorrectly pointed to a problem with the backflow device for the property. Mr. Tenenbaum hired a backflow device testing company to clean and test the device; however, water delivery problems persisted, so the customer contacted the District for assistance.

Staff completed a field visit that included pressure and flow testing of the water service, which indicated that water delivery to the property was normal. As a result, staff informed the customer that the problem may be due to issues with his irrigation system or that his backflow device may not be functioning properly. The customer hired a plumber to resolve the problem, and the plumber determined that a damaged water meter had obstructed water delivery to the property. Upon replacement of the meter, which had a broken oscillating disc inside the meter chamber, normal water service was restored to the property.

Subsequently, additional review of customer account records indicated that five other meter failures had occurred at the property over a three-year period. Other customers in the community with comparable water usage did not experience similar problems. The broken disc is an indicator of excessive demand on the water meter, which is usually the result of chronic problems with an irrigation system such as broken sprinkler heads or too many sprinkler heads.

To address the problem for this customer and potentially others, staff is evaluating the targeted use of alternative meter types, such as single-jet, multi-jet or ultrasonic meters, that can accommodate a wider range of flow conditions without damage to internal mechanical parts. These alternative meters would only be installed when warranted by site-specific circumstances or conditions. A bid process for the purchase and supply of replacement meters, including these alternative meters, is currently underway.

Given the circumstances of this incident, the General Manager offered to settle the claim in the appended \$365 to cover the customer's costs incurred for backflow testing and to hire the plumber in exchange for a

release of all claims against the District. Mr. Tenenbaum accepted the settlement proposal. Pursuant to the LVMWD Code, the General Manager may allow compromise or settle claims provided that the amount does not exceed \$2,500.

### FISCAL IMPACT:

Yes

### ITEM BUDGETED:

Yes

### FINANCIAL IMPACT:

There is a minimal financial impact associated with the settlement of this claim.

### GOALS:

Ensure Effective Utilization of the Public's Assets and Money

Prepared By: Donald Patterson, Director of Finance & Administration

### ATTACHMENTS:

Claim by Howard Tenenbaum



JUN 8 0 2014

Claim Against Las Virgenes Municipal Water District.
Government Code Sections 910 and 910.4

Mail or Deliver To:	Executive Clerk of the Board
	Las Virgenes Municipal Water

Las Virgenes Municipal Water District

4232 Las Virgenes Road Calabasas, CA 91302

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Mete	ir Was	damaged	not Work	king - J	called Las V	irgines 5 time
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5.	If this claim is for damage to property, are you the legal owner of said property?  YesNo If not, please list name and address of property owner.
6.	What is the name or names of the District employee or employees causing the injury, damage or loss, if known?
7.	If District employees were involved in causing the damage or injury, do you believe there was a particular act or omission on the part of the employees that caused it?    Nonber #100 Gantar #150   Shetch by Mason #265 Vegetable #200 #3713
8.	What is the amount of claim to date – actual? (Bills verifying such amounts may be required)
9.	What is the amount of claim to completion date? (Estimates verifying such amounts may be required. Three (3) estimates are recommended.)  if sod needs to be replaced \$1915  at least \$300 mage
9.	Other details? (Names, addresses of witnesses, doctors and hospitals)  Sketch ley Mason (Carole your Manager spoke to then  6/12/14
	nature of Claimant or Person Acting on Claimant's Behalf  Date  Selaim must be signed by claimant or by an authorized agent of the claimant. One copy must be filed with

This claim <u>must</u> be signed by claimant or by an authorized agent of the claimant. One copy <u>must</u> be filed with this office. Keep one copy for your records.

Notice:

Section 72 of the Penal Code provides: "Every person who, with intent to defraud, presents for allowance or for payment to any state board or officer, or to any county, town, city, district, ward or village board or officer, authorized to allow or pay the same if genuine, any false or fraudulent claim, bill, account, voucher, or writing, is guilty of a felony".

Date Received: 6/34/14 Time: 11:12A. Recorded by: DayABelow

LVMWD/Claim Form

Over Memorial Day weekend we noticed that the yard was not getting sufficient water and the sprinklers were not popping up. My gardener came out on the Tuesday after Memorial Day weekend and told me to call las Virgines because the problem was with them. When I called I was rudely dismissed with a curt comment that water pressure was gravity driven and there was nothing they could do to help me.

I then called my plumber who came out to look and couldn't find a problem

I then called a backflow expert plumber out as my gardener suggested that might be the problem he charged me \$100 to check everything and just told me again to call las Virgines about the meter and water pressure

I called two more times and finally you sent someone out to take a look at everything and he couldn't find a problem and suggested I have my gardener along with my plumber test each sprinkler quadrant separately to see if there was a valve issue - they did do this at great time and expense to me (over 30 quadrants!) only to tell me again that there wasn't a problem with anything in this system - In the meantime we were becoming extremely alarmed over the damage to our yard, grass plants and vegetables dying -The las Virgines person who came out told me that it could be a backflow issue and to call out the backflow company. to come and look at that-I called Sketchley and Mason at the referral of my plumber - they came out and tested everything took the backflow apart tested that and after hours at my home they saw that it was 100% the water meter from Las Virgines that was the problem. They spoke directly to Carole your manager who sent Anthony out on

6/17/14 to look and he immediately saw that the meter was broken and replaced it. The plumbers had left the back flow devise off in order for it to be very apparent to your technician that their conclusion that the meter needed to be replaced was correct. As soon as Anthony replaced the water meter everything was back in perfect working order I am seeking reimbursement for the expenses that I put out for expert plumbers as well as for the damages that have occurred to my yard because LVWD did not respond or help me in a timely way Thank you Howard Tenenbaum



### 2AUTER'S BACKFLOW BACKFLOW TESTING & REPAIR 23919 Stadylane Pisce Voyancia, CA 91954

### KIDERO MROW

2014

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att. Carola 818 251. 2109 Sketchley & Mason, Inc. SERVICE INVO 330 E. Easy St. Suite D Simi Valley, CA 93065 Phone: 818-347-5508 Scheduled: 06/13/2014 36730 Record # Employees William 06/13/2014 Invoice Date: Fax: 818-347-1560 E-mail: skeichleyandmason@yahoo.com PO# Lucation: To: Tenenbaum, Jodi Ext Price Sales Tex Quentity Price Pert Description Assembly# 65.00 1.0000 85,000000 100 Lebon - Bii B/13 180.00 2.00003 +80.000000 N 500 Labor - ESI 6/16 Nodesc \$413 - Called out for not water pressure to the inflation. Tested pressure to impetion 100psi, but when you turn system on, there is no wells, volume to push the aprinklers up and the pressure gauge drops to 30ps). Looked for a closed gate valve or shut of on property and everything is open. Will come back on 6/16 to meet with the gordner.

8/16 - Tested system from the meter at the about to the house. Found the mater is not moving (not apinning), Samething is caught or broken inside the mater that is opusing the breakure problem.

PAID BY CHECK #3232 PAID IN FULL NO BALANCE DUE allition \$100 for first

THANK YOU FOR YOUR BUSINESS!

Please Pay This Amount

Tax Total

0.00265.00

Make Check payable to: Sketchley & Moson, Inc. and reclude Record # on check Management Reserves the Right to Refuse Service at any Time.

All Invoices are Due and Payable Upon Receipt Thank you

Affachment C

WW 99:60 SUEMABBEEN

### INFORMATION ONLY



September 23, 2014 LVMWD Regular Board Meeting

TO: Board of Directors FROM: General Manager

Subject: Utility Branding Network: Bi-Annual Branding and Rates Workshop (Pg. 123)

### SUMMARY:

On August 28, 2014, the General Manager attended the Bi-Annual Branding and Rates Workshop conducted by the Utility Branding Network in Orange County. The purpose of the workshop was to provide attendees with an overview of branding concepts as applicable to water and wastewater utilities.

The workshop was organized by Jeff Mosher, Executive Director of the National Water Research Institute, and John Ruetten, President of Resource Trends, Inc. Presentations with case studies on utility branding efforts were provided by representatives of Tucson Water, Orange County Water District, Orange County Sanitation District, and Dublin San Ramon Services District. Attached for reference are copies of the workshop agenda and presentation materials.

The General Manager will be prepared to review the highlights of the workshop at the Board meeting.

### FISCAL IMPACT:

No

### ITEM BUDGETED:

No

Prepared By: David W. Pedersen, General Manager

### ATTACHMENTS:

Workshop Agenda

Branding Presentation

### UTILITY BRANDING NETWORK

### Bi-Annual Branding and Rates Workshop

### AGENDA August 28, 2014

<u>-geation</u>

Orange County Sanitation District 10944 Ellis Avenue Fountain Valley, CA 92708 \*\*\*Board Room\*\*\* On-Site Contacts Jeff Mosher (NWRI) Cell: (714) 705-3722 Brandi Caskey (NWRI) Office: (714) 378-3278

John Ruetten (Resource Trends)

Cel: (819) 985-4190

Thursday	August 28, 2014	
12 00 pm	Networking Lunch	
12 30 pm	Introductions and Workshop Objectives	John Ruetten (Resource Trends) and Jeff Mosher (NWRI)
12 40 p.m	<ul> <li>Update on Key Branding Principles</li> <li>Making it Fasy to Uncerstand Utility Roles and Value</li> <li>Summary of Utility "Branding" Activities</li> <li>Focusing on Standards and the Compliance Brief</li> </ul>	John Ruetton (Resource Trends)
1:00 pm	Progress on Organizational Standards  Tucson Water OCWD	Jeff Biggs (Yucson Water) Eleanor Torres (OCWO)
1:30 pm	The Efficiency Summit Concept Insights from OCSD Efficiency Summit Workshop Current Thinking and Next Steps	Bob Ghiretli (OCSD)
1:45 pm	Discussion: Forging Positive and Productive Relationships with the Media	Speaker - Sue Stephenson (DSRSD) Moderator: Jeff Mosher (NWRI)
2.15 pm	Discussion: Increasing Collaboration on Branding and Principles of Investment	Moderator: John Ruetten (Resource Trends)
2 45 pm	Wrap-Up Discussion and Next Steps  Overall Impressions, New Topics  Topics or Speakers for Next Workshop  Focusing on Influential-Public Relationships	Workshop Facilitators. John Ruetten (Resource Trends) and Jeff Mosher (NWRI)
3.00 par	Adjourn	

The Utility Branding Network is administered by the National Water Research Institute (NWRI).

# **Utility Branding Network Workshop**

**Branding, Standards, and Strategic Planning** 

Jeff Biggs, Interim Deputy Director

**Tucson Water** 

August 28, 2014







### Background

- Started Branding Activities in Mid 2000's
- Integrated Branding Principles into Communications
- Central Theme is Reliability
- **Branding Statements Framework for 2007 Business Plan**
- New Director Address Strategic Planning and Management
- Initiated Process for Discussing/Documenting Standards
- Assessing Compliance with Standards
- Method for Managing Utility Employee Empowerment/Accountability
- Generates Information for the Business/Strategic Plan



tucsonaz.gov **Tucson Water** 



## Focus on Reliability

- Reliability is Central Theme in Communications
- Tucson Water Developed Reliability Logo
- Emphasizes Supply, Quality, Service, Infrastructure, and Water-Use Efficiency





Tucson Water





## Water Reliability means....

Tucson Water's customers can count on..

- Safe and high-quality water
- Ongoing maintenance and improvement of our water supply and delivery system
- A financially stable utility
- Improvements in energy efficiency throughout the water system







## Water Reliability means...

Tucson Water's customers can count on...

- Long-term planning and appropriate infrastructure and program investment
- Maximizing the use of all local, renewable water resources
- Clear and timely communication about our water and how to use and re-use it efficiently







# Discussion of Standards

- Framework is the Branding Statements, Promises
- Focusing on Standards Led to Interesting Discussions
- What is the Appropriate Standard?
- Compliance Status?
- In-System Water Storage Standard?
- Reserving Water for the Environment?
- Banking Full Allocation of CAP Water
- Reliability Standard that is Embraced by the Community
- Not a Lowest-Cost Approach \$25M annually







### Brand, Strategic Planning Framework **Tucson Water**

### Reliable Water Supply

Maintain 100 Year Assured Water Supply Designation
Climate Change Resilient Supply
Diverse Water Supply Portfolio
No Groundwater Mining
Purchase/Bank Full Allocation of CAP Water

### **Exceptional Customer Service**

Accurate Water Use Data and Accurate Bills
24/7 Customer and Emergency Support
Easy Service – Paying Bills and Resolving Problems
Resolve Problems with First Customer Interaction
2 Minute Maximum Hold Times for Phone Service

### Sound Financial Mgmt., Efficiency

Tucson Water Financially Self Supporting
Fair, Equitable, and Stable Rates
Rate Structure Encourages Water-Use Efficiency
Maintain AA Credit Rating and Low Cost of Debt
Credit Worthy Reserves, Cash, and Debt Ratios
Institutionalize/Communicate Increasing Efficiency

### Reliable Water Service

Uninterrupted Water Service 50-85 PSI Water Pressure Real Time, Comprehensive System Information Cost Effective, Data-Driven System Maintenance Appropriately Trained Ops. and Maintenance Staff

### Safe, High Quality Water

Conservative Approach to Protecting Public Health Comply with Safe Drinking Water Act Comprehensive Info. on Source & System Quality Meet Water Quality Standards in All Communities Comply with Recycled Water Quality Standards

### Protecting the Environment

Water for People and the Environment
Support/Lead "Water for the Environment" Dialogue
Habitat Restoration, Enhancement
Environmentally Sensitive Facilities Planning
Low Carbon Footprint







# Standards, Utility Management

- Adopting a "Compliance Brief" Format
- Description of Why Standard is important, Makes Sense
- Compliance Status Measurements and/or Descriptive Case
- Future Compliance Risks, Issues Changing Standard?
- Recommended Course of Action
- Assigning Specific Staff to Generate Compliance Briefs
- Need to Build the Competency
- Quarterly Review 25% of Standards
- Compliance Briefs Provide Content for Strategic Plan
- Also Address Future Threats and Changes to Standards







# Other Branding Activities

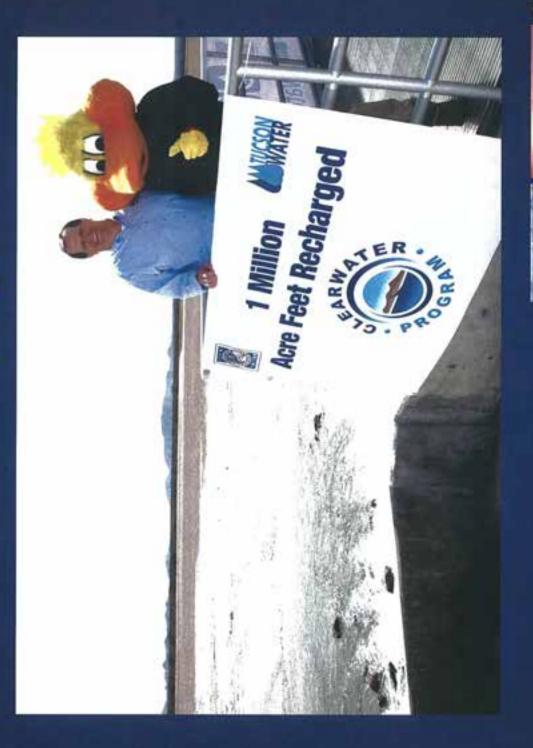
- **Emphasizing Standards in Communications**
- Developing ROI Case Study for Purchasing Full Allocation for **CAP Water for Recharging Groundwater**
- Planning to Work with the Citizens Advisory Committee on Performance and Efficiency Summit
- Exploring Tucson Water's Leadership Role in the "Water for **Environment**" Dialogue







### QUESTIONS









## Efficiency Summit and the OCSD Brand **UBN Bi-Annual Workshop**

Bob Ghirelli – OCSD

August 28, 2014

# The Efficiency Summit Concept

- Stems from the Need for Utilities to Build an Efficiency Brand
- Public Agencies Often Categorized as Inefficient
- Concept Yearly Public Event Drives Efficiency Improvements
- Hard to Benchmark/Prove Efficiency
- Rate Comparisons Not a Good Indicator
- Institutionalizes Process for Efficiency Efforts
- Part of Culture, Efficiency Case Studies, Efficiency Annual Report...
- Opportunity to Focus On and Reach Influential Public

# OCSD "Efficiency Brand" Workshop

- Collaborative Workshop with Senior Staff Members
- Reviewed Fundamental Branding Principles
- Addressed the Need for Building an Efficiency Brand
- Discussed Benefits of the Efficiency Summit Concept
- Staff Feedback
- Cost Reductions Part of OCSD Rate-Increase Story
- Staff has been Sharing Efficiency "Stories"
- First Need to "Tune-Up" Overall OCSD Brand
- Should we be Talking About Effectiveness? Incorporates Value
- Better to Hold a Performance and Efficiency Summit?

TEM 9C

## OCSD Branding Issues

- Strategic Plan Focused on Standards..."Levels of Service"
- Changing Roles Provider of a Major Water Resource
- Clarity of Roles and Value
- "When do we start talking about trash?"
- OCSD Changing/Upgrading Standards
- Urban Run-Off, Odor Control, GWRS Delivery Volumes
- **OCSD Board Perceptions of Branding**
- "Need to be more visible, like OCTA"
- Concerned About ROI for Branding Efforts
- Assuming Costs for Name Change, Logo, Additional Outreach?

TEM 9C

# Current Thinking, Next Steps

- Review Branding Issues/Opportunities with Senior Staff
- Develop Approach/Proposal for Tuning Up the Brand
- Clarify Roles, Brand Promises, Standards
- Identify Initial Brand-Building Tactics
- Increase Staff Competency in Branding
- Brand Should be Appropriate for OCSD Roles
- We are Not OCTA
- Investment Level in Branding, Target Audiences...
- Seek Approval from Legislative and Public Affairs Committee

We're here for you.

### Orange County Sanitation District

ITEM 9C

### Questions?

Bob Ghirelli – OCSD

August 28, 2014

## Utility Branding Network Bi-Annual Workshop

## **Branding Principles**

John Ruetten Resource Trends, Inc.

August 28, 2014





## Recent Learning, Focus



Clarity on Standards, Brands, and Transparency

Standards Focused....Standards Driven

Ways to Emphasize in Planning and Communications

Easy for People to Appreciate Utility Roles, Value?

No - Hard to Experience the Standards and Planning

Pursuing Opportunities to Make it Easy

Policy Briefs - Board Meeting Information and Branding

Brand....Utility Management...Strategic Planning

Resource Trends, Inc.
Branding • Communications • Investment

People understand the value of water.

The challenge is to set the right price for water.

The right price ensures reliability of service and public health today and tomorrow.

## People Want a Good Deal!



ITEM

Resource Trends, Inc.
Branding • Communications • Investment

## Water Should Be Free

- "Grab Your Bucket.....Take All You Want"
- Our Product is Reliable Water Service
- This Takes Planning and Infrastructure
- And It Costs Money!
- Enter..... Rates and the Utility Brand



Resource Trends, Inc.
Branding • Communications • Investment

# National Debate on Investment

### Undermined by Polarized Politics, Ideologies

Push for Small Government – Role for Federal Investment?

### Branding of "Spending, Bailouts, Earmarks"

Concept and Value of "Investment" is Hidden, Diminished

# Actual Case for Infrastructure Investment - Strong!

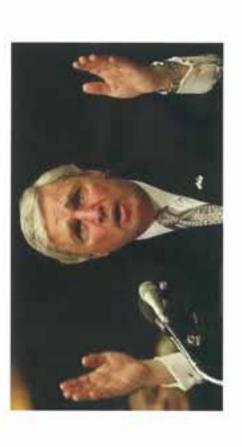
Private Sector Jobs - Assets that Pay Dividends for Decades

Low Cost of Money!





# The Problem with "Affordability"



### We Just Can't Afford These Rate Increases!

The Easy Way Out - Will Cost More in the Future Can We Afford Not to Have Reliable Services?

Quality of Life and Reliability Standards

ITEM

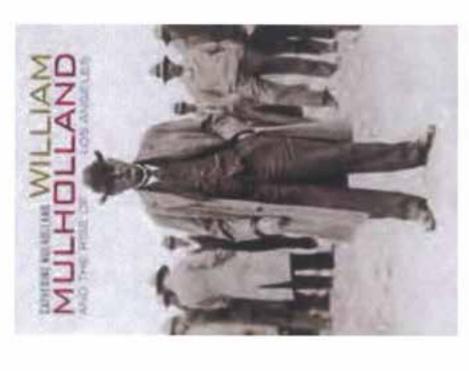
#### Water Leadership

Hard to Understate Needed Leadership

Personally Invested, or Bureaucracy?

Setting the Standard for the Future!

supply when the need is not yet obvious Asking for large investments in water



#### Appropriate Investment Sound Policy Decisions



**Build Trust....Strong Brand** 

Compelling Arguments for Investment Relationships with Influential Public

### **Branding and Relationships!**

#### Experiences and Information

- Lead to Judgments, Expectations
- We Are Constantly Categorizing



Who We Trust...Hang Out With

What We Buy...or Invest In

Brands Impact Decisions



#### Weak or Negative Branding

- Low Trust and Price, Small Market Share
- Management Shake-Ups, Corporate Failure



ITEM

Branding . Communications . Investment Resource Trends, Inc.

# **Brand Categories...Categorizing**

#### Great Brands Dominate a Category







People Don't Just Perceive They Categorize Things



"I Want an Energy Drink, I Want Red Bull.

ITEM 9C

#### Oakley Sunglasses Categorizing.....

- High-Quality Optics
- UV Protection is Real
- Shatter Resistant
- Well Designed Functional
- Replacement Guarantee
- Worth the Higher Price

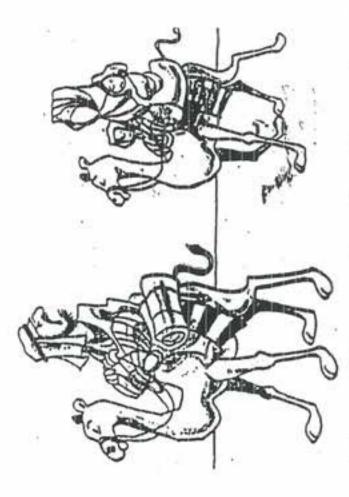


#### Brand = Price!

#### Price = Brand!



#### Expectations Categorizations



"Stop asking me if we're almost there! We're nomads, for crying out loud!"

#### Categorized Branded!



....<u>your</u> rate increases are unnecessary and wasteful....

# Utility Brand, Core Values, Mission...

### **Brand Statements - Promises to Community**

Sound Planning

Appropriate Investment

"Standards Driven"

Water Reliability and Quality

Public and Environmental Health

Customer Service

Cost Effective, Efficient

Sound Financial Management

**Transparency** 

ITEM



"Providing Reliable Service and Protecting Public Health in an Environmentally Sensitive and Cost-Effective Manner"

Resource Trends, Inc.
Branding • Communications • Investment

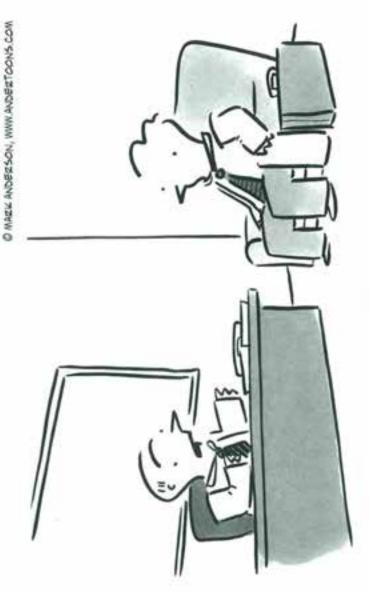
54

### The Utility's "Black Box"

**Planning** 

Finances

**Efficiency** 



"Whoa, let's not go crazy. How about we just make our accounting translucent?"

### Are We Really Being Transparent?

ITEM

### Transparency & Communications

- Transparency Implies Sharing Everything
- Can Be Confusing
- Focus on Motivations, <u>Standards</u>

TRANSPARENCY

The Logic Behind Decisions.....



Perceived as Hiding ... or that You're Incompetent

More Information Can Be Less Transparent!

ITEM

#### **Brands** and Standards



Standards Create the Experience, the Value! Standards are the Backbone of the Brand The Experience is "Transparent"

# Water Reliability - An Insurance Policy

# Economic Impacts of Shortages Outweigh Costs to Prevent

Water fundamentally impacts every LA business and family Lack of confidence creates tangible negative impacts

# Water-Resource Uncertainties are Greater Than in the Past

Systematic climate change, environmental needs for water

### "Conservative" and Proactive Approach to Supply Planning

Risk of sustained water shortages must be extremely low

Err on side of more water and storage

Higher safety factor

Failure is Not an Option!

Insurance

any measure taken a compensation for pote safeguard against los The meaning of in risk management

Branding . Communications . Investment Resource Trends, Inc.

### Specific Reliability Standards

Maintain Quality of Life - But More Effectively, Efficiently

Meet 100% of Demand, 100% of the Time

Water Supply Resilient To:

Droughts and systematic climate change Emerging environmental needs for water Threats to imported water reliability

Increased Water-Use Efficiency

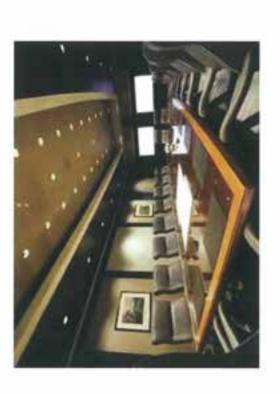
Increased percentage of local water supplies A Diversified Water Supply Portfolio

Insurance

The meaning of interest in the compensation for pote compensation for pote safeguard against los any measure taken any m

TEM 9C

### Appropriate Investment



**Build Trust...Strong Brand** 

Compelling Arguments for Investment

Relationships with Influential Public

#### The Policy Brief Format

Compelling Arguments for Investment

- Core Value (Mission/Brand) Commitment
- More Detailed Standards Driving Decisions
- Issue or Problem to Be Solved
- Recommended Solution & Logic
- Costs Rate Impact
- Timing Logic...Why Now?
- Risks Associated with the Solution
- **Considered Alternatives**
- \* Consequences of Not Investing



### **Branding and Policy Makers**



**Designed to Meet Their Needs** 

Provide Political "Cover"

Constraining - Bound to Standards & Actual Needs

ITEM

## Reaching the Influential Public

# Relates to Support for Proposed/Needed Investments

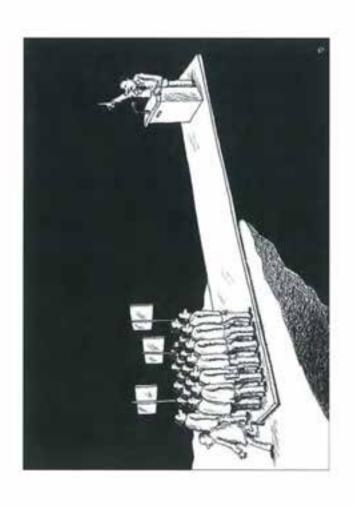
Meeting the Needs of Policy Makers, Influencers

#### Policy Makers

Protect Reputation/Brand Compelling Proposals Support from Influencers

#### Increase Focus on Influencers

- Knowing Who They Are
- Knowing What They Want
- Building Relationships



### **Branding and Board Meetings**



Shared Information Impacts Impressions, Relationships **Bored Policy Makers and Public?**  Not Standards Focused - Dialogue Becomes Overly Personal Better Define Board Meeting Experience... Desired Branding

ITEM

# **Branding and Strategic Planning**

Plans Can Be Simple, Meaningful, and Easy to Understand



Brand Statements/Promises = Framework

Identifies a Planning Horizon

Future Focus – Context is Compliance with Standards

Current Standards, Evolving Standards and Roles

Communicates Specific Issues, Actions, and Budget Trends

#### The Appropriate Utility Brand

- Protecting the Public Interest, the Public Trust
- Substantive: Based on Standards
- Built with Meaningful Transparency, Publicity
- Institutional, Part of the Culture
- Audience: Influential Public
- Impacts Logo, Look?

#### Primary Brand Objective

"Appropriate" Investment/Rates



#### Slow Burn Strong Brands



Built with Positive Publicity....More than Advertising Built Over Time, Evolving Standards Not a Flash in the Pan

#### **Branding Journey**

**Brand Framework** 

Standards "Development"

Fact Sheets

Web Front Page

**Board Meeting Branding** 

Strategic/Business Plans

ROI Case Studies

Investment Imperatives

Influential Public Outreach

Mission, Vision

Resource Trends Services and Support
Resource Trends provides direct support for the following activities and tasks:

Developing Branding Statements and a Strategic-Planning Sheet – The branding process begins by defining the brand. For water utilities, this brand needs to focus on the trust issues that are relevant during the process for increasing rates. This typically includes commitments to water reliability, quality, environmental stewardship, sound planning, increasing efficiency, sound financial management, and customer service. These brand promises can then be used to create a strategic-planning sheet that highlights more detailed standards driving decisions, key activities, current investments, and proposed future investments.



Aligning the Mission and Vision Statements with the Brand – The mission statement communicates the utility's chartered value and the brand's core commitments, it is not a list of activities. The vision describes how the future will be different (and better) than today, including highlighting major initiatives.

webalte structure and information needs to be consistent with the brand. This is accomplished through the website's navigation design Instituting a Website Structure that Reflects the Brand – The brand provides context for sharing more detailed information, and the

"voting no" will be difficult to defend. In short, the case describes why an investment is needed in the recommended time period, and the ramifications of not approving or delaying the investment. A compelling argument focuses on motivations and investment drivers, including pertinent elements of the mission statement and brand, regulations and other relevant standands, financial considerations, Cheating a Competiting Case for an Investment or Rate Increase — A proposed investment is competiting when policy makers feel that logic behind the investment timing, mitigating risks, and considered alternatives to the proposed investment. Developing Return-On-Investment and Efficiency Case Studies – To support rate increases, policy makers need to know that the utility specific strategies. Periodically sharing return-on-investment (RDI) and efficiency case studies with policy makers and the community is has proposed a sound plan, is making prudent financial decisions, and is efficient. Trust in these areas is built over time and demands

Orafiling a PowerPoint Presentation Framed by the Brand and the Plan – The utility's PowerPoint presentation begins with the mission statement and should be organized around the elements of the strategic planning sheet. The presentation provides an overview of the organization's ethics, standards, activities, and investments. This approach demonstrates integrity and builds trust.

Producing an Annual Report that Communicates the "Good Deal" - People want reliable water and wastewater services but they also want these services to be fairly priced. In other words, they want a "good deal." The annual report should focus on facts that highlight elements of the brand, return on investment, and locreasing efficiency. This should include investments that enhance water reliability, water quality, the environment, efficiency, or customer service. The report can include selected RCI and efficiency case studies.

develop relationships and support from community teaders who are in a position to influence posicy decisions. This requires identifying these leaders and systematically meeting and sharing meaningful information. The general manager should be directly involved in Engaging with the Convenualty to Support Policy Makers – To provide policy makers the political "cover" they need, utilities must

Re-Chianting Public Dutneach to be More Effective and Efficient – Focusing on the brand, the rate-increase process, and meeting the needs of policy makers establishes a new focus and perspective for planning outmach activities. This allows utilities to audit outmach efforts, often resulting in more impact for less cost.

Training a Management Contact Point – It helps to have someone inside the utility's organization who has been trained in branding principles and clearly understands the motivations for branding. This person should be empowered to maintain a culture of branding in the organization.

RESOURCE TRENDS, INC. WWW.RESOURCETRENDS.COM

Escondido, Califordi Phone: (760) 741-519 Fax (800) 861-130

TEM 90

### More Examples, More.

- Website Front Pages and Fact Sheets
- Policy Briefs, ROI and Efficiency Case Studies
- Compliance Briefs
- Business and Strategic Plans
- Based on Brand Framework, Standards
- Focus on Influential Public Outreach
- Brevity, Clarity, Transparency
- Free Time to Be More Effective
- Trust, Support, and Investment



### The Elephant in the Room

Branding is Essential for Utilities

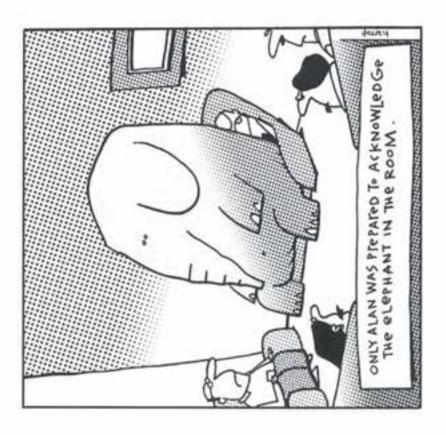
Clarity of Planning/Communications?

Focused on Key Audiences?

Affects Investment, Quality of Life

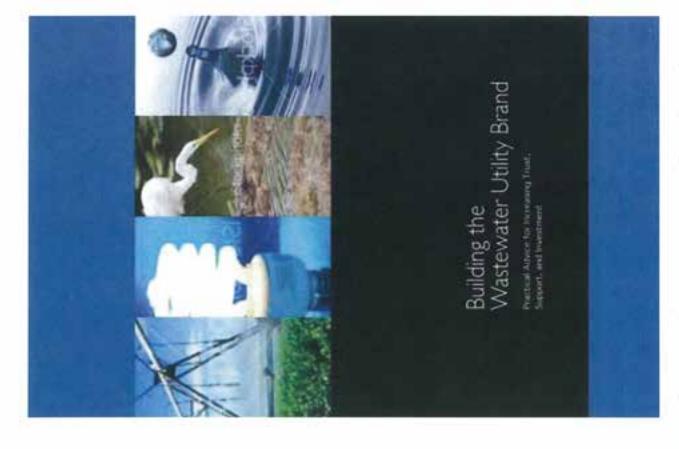
Utility Existence - Not at Stake

But the Future Is!



#### Questions?





www.resourcetrends.com/documents/branding-manual-final.pdf

9C

ITEM

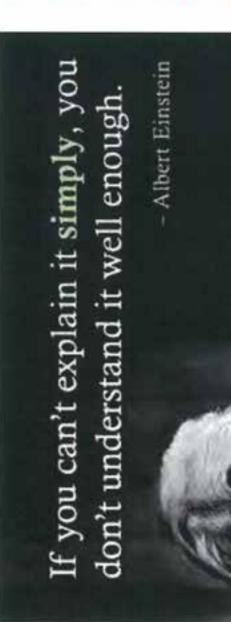
#### The 2014 Drought is a Terrible Thing to Waste

Utility Branding Network August 28, 2014 Sue Stephenson Dublin San Ramon Services District



Dublin San Ramon
Services District
Water, wastewater, recycled water

# The Basics: When Dealing with the Media



- Have a message
- Say it simply
- Be brief
- Be friendlyBe honest

190

Reduces the amount of potable Reduces the amount of energy water diversed from the Delta

refuble water supply

The District petrects public health and the environment

How to Develop Messages

The District promotes

is a local resource under local golf courses to be guilt free geren during shoughts

reflable within wastewater, and moyoled water services 24.7 The District is financially sound and fiscally responsible whe water use cain or shine

used to pump potable water into the valley and treated waste-water out of the valley

Reduces discharges of treated wastewater to the San Francisco

Anduces our carbon botymin

Enables our parits, school

The District plant, prepared, and invests in the future.

Sue Stephenson (NES) 875-2295 Cell: (925) 570-5791 Wareporter calls, please netify:

Develop a wallet card for senior staff, Board

Cliff Notes of an agency's messages

Foundation of an organization

Begin with your "Standards"

Easy reference for staff

Keeps everyone on message

Develop key talking points (for customer service RE: HOA's, mandatory limitations, etc., BOD,

senior staff...)

ITEM 9C

#### Media Relations...

- It means returning calls within the hour
- Finding answers to their questions
- Explaining issues involved (help them be smart)



Alan Wong of KPIX interviews Bert Michalczyk about penalties and limitations

- Pairing them up with the best subject-matter expert
- Preparing key points for the subject-matter expert
- news story, or the subject-matter expert isn't prepared Being the spokesperson, especially when it's a bad

#### Why Talk to Reporters

- Pitching relevant, meaningful stories to media is a way to build trust
- Developing relationships with reporters is invaluable in an emergency
- Maintaining transparency certification is a government agency's responsibility



Rachel Dornhelm of NPR interviews Levi Fuller about the RW Fill Station

#### **Tell Your Story**

- Stories are news worthy if they are...
- Relevant
- Meaningful
- The best
- The only
- The unexpected
- The first
- The unusual



### Be the First to Tell Your Story

Your version is bound to be ...

More factual

More accurate

Less provocative

...than your adversary's version



ITEM 9C

#### Refocus Reporters

- To a similar, but different angle on the story
- To a non-story
- To another source for their story



# 1) Mandatory Limits v. Ways to Reduce



## Case Study: The 2014 Drought

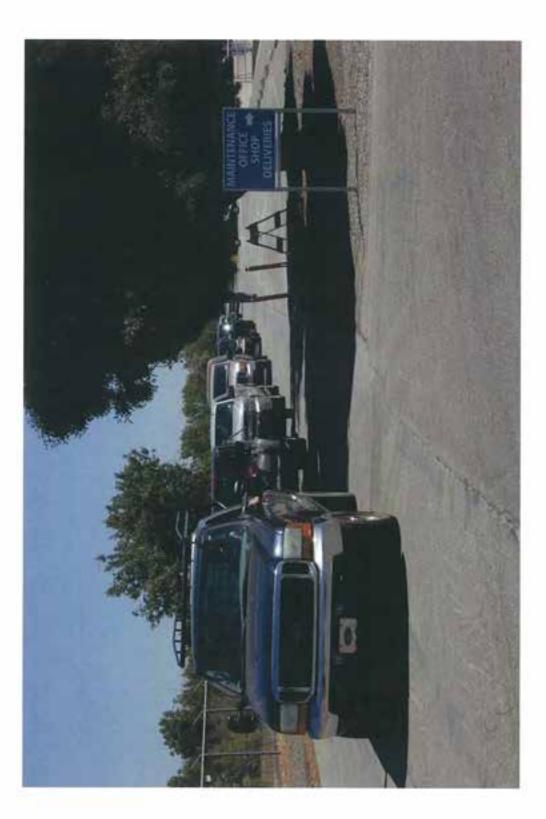
- January 30<sup>th</sup> California Governor Jerry Brown declares statewide drought emergency
- Tuesday, Feb 4th, five media calls
- KTVU, Channel 2 TV
- ABC7, Channel 7 TV
- KRON, Channel 4 TV
- San Francisco Chronicle (daily newspaper)
- Independent (weekly newspaper)





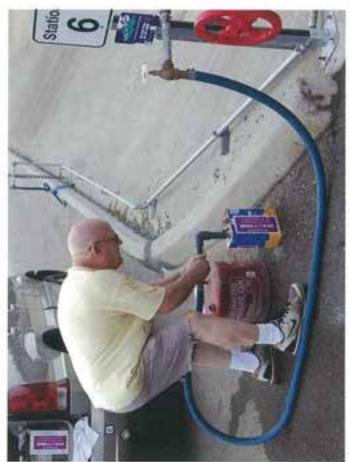


# 2) Tattletales v. RW Fill Station



# Residential Recycled Water Fill Station





### 184

# Media Coverage of RW Fill Station

Valley Times, Denis Cuff	KLIV radio, Jason Bennert	r KRON TV Channel 4, SF, Vicki Liviakas	San Francisco Chronicle newspaper	Current Cast (syndicated audio show)	Natural Awakenings, eZine	
KGO radio, Leslie Brinkley	KGO TV Channel 7, Laura Anthony	KOVR TV Channel 13, Sacramento, Lisa Carr	KPIX TV Channel 5, SF, Julie Watts	National Public Radio, Rachel Dornhelm	TBS Japanese TV Network, Mugi Morijiri	ਜੂ ≰TVU, Channel 2, Oakland, John Fowler ਲ

### 3) Why Don't Other Agencies Have Recycled Water or AquaHawk?



ITEM 9C

## Initiate News Stories

- News releases
- 15 regarding the drought
- Media advisories
- Central Dublin RW event
- Special Board meetings
- Special events
- John Laird talk
- Quarterly tours (right)



### 187

# Earned Media from News Releases

Date	News Release	News Stories
1/13/14	Natural Resources Secretary Addresses Tri-Valley	6
1/14/14	Dry Weather: What Does it Mean to DSRSD?	7
1/21/14	Board Considers Drought Responses	2
2/19/14	Board Declares State of Emergency Due to Drought	2
3/10/14	Pleasanton's Val Vista Park Irrigated with Recycled Water	4
3/17/14	Tour Drought-Busting WW and RW Plants on April 9th	2
4/3/14	District Provides Recycled Water for Construction	П
4/14/14	Join Discussion on Drought Limitations	4
<b>基</b> /30/14 6	Drought Decisions to Reduce Water use	1

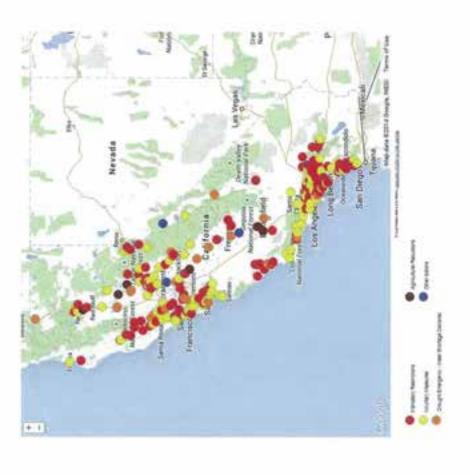
### 0-12

## More Earned Media

Date	News Release	News Stories
5/29/14	District Water Rates Change Due to Drought	5
6/12/14	Tour Drought-Busting WW and RW Plants on July 9th	2
6/16/14	Recycled Water Fill Station Open and Free	14
6/18/14	Tri-Valley Water Reduction Meets Governor's Request	4
7/2/14	Fire Safety Critical During Drought	0
7/31/14	How Are We Doing?	4
8/20/14	Tri-Valley Water Suppliers Meeting	4

### Share the Media

- Initial reporters calling regarding the drought were referred to ACWA's website with the map of California and whether or not the various agencies were implementing mandatory or voluntary drought measures
- Weeks later, recycled water story...
  reporter wanted to know of other
  agencies providing recycled water...
  referred them to sister agencies
  providing recycled water: Delta Diablo
  and Central Contra Costa Sanitation
  District



### ROI on News Stories

- Helps us communicate
- Mandatory drought limitations, violations, penalties to our customers
- Availability of recycled water to residential customers
- New AquaHawk customer portal for customers to track water use, set notifications

Earned media v. paid media



Vicki shows John Fowler of KTVU how Aquahawk sends alerts regarding her water use to her cell phone

## Questions & Answers

### Sue Stephenson

(925) 875-2295

stephenson@dsrsd.com



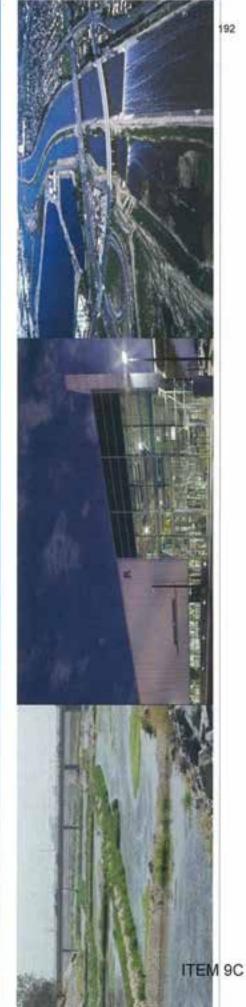
### (F)

## Organizational Standards

### Folding Organizational Standards into Communications

Utility Branding Network August 28, 2014





## Background



- OCWD recently took on subject matters that have drawn additional attention
- Groundwater cleanup and related litigation
- Exploration of ocean desalination
- Leasing property to a power company
- While very different subjects, stakeholders had similar questions and comments
- Why are we going this?
- What is the "real" motivation behind the decision?
- When and how was this decision made? How transparent were we?
- "This is not how OCWD usually operates"

### Depersonalizing the Debate

- Working with the UBN to review organization's values and standards
- Held several internal workshops on 7 different values
- Drafted standards
- Had good discussions about roll out one shot or slow and test the
- Incorporating the standards into different communications tools/collateral
- Board meeting procedures
- Written and verbal cues
- Speaker comment cards
- Agenda submittals that answer the "why" or motivation behind our recommended actions

### Website



DROUGHT

Voter Education

Voter Education

Voter Education

Voter Education

Voter Education

Condition

Voter Education

Condition

¥,

County Water

Coconty Water

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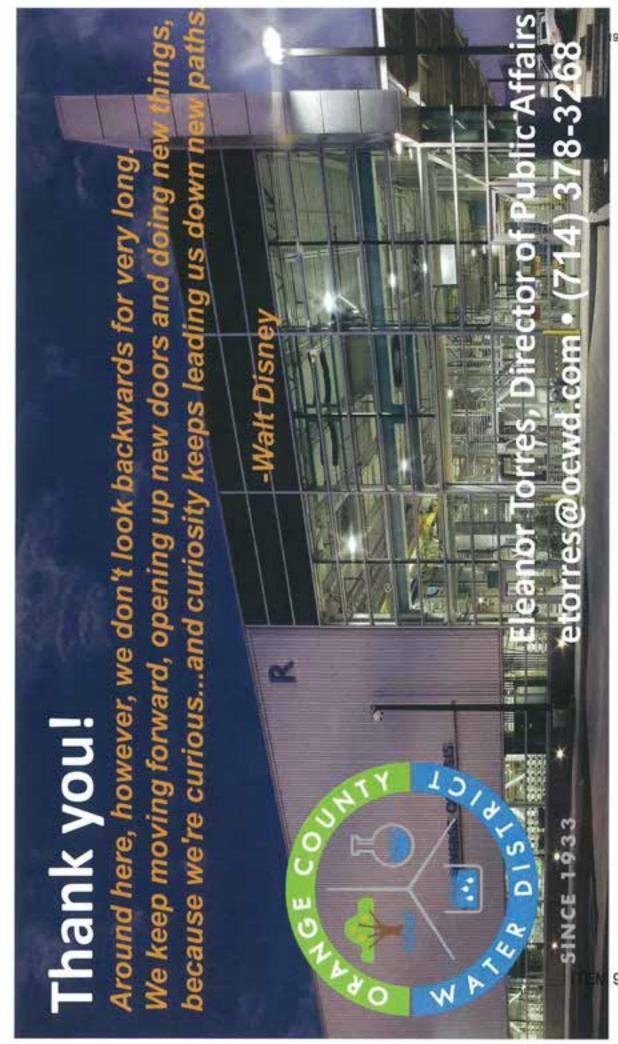
ITEM 9C





### Other Collateral

- Fact sheets and brochures
- Press releases
- PowerPoint presentations
- Water Engagement Center







### Adjourned Board Meeting - REVISED Meeting with Board of Directors

August 19, 2014

12:00 p.m. -- Board Room

MWD Headquar	ters Buili	ding
--------------	------------	------

700 N. Alameda Street

Los Angeles, CA 90012

- 1. Call to Order
- (a) Invocation: Sr. Angela Faustina, CSJ, Major Superior, Los Angeles Province
- (b) Pledge of Allegiance: Director Richard Atwater
- 2. Roll Call
- Determination of a Quorum
- Opportunity for members of the public to address the Board on matters within the Board's jurisdiction. (As required by Gov. Code § 54954.3(a))
- 5. OTHER MATTERS
  - Approval of the Minutes of the Meeting for July 8, 2014. (A copy has been mailed to each Director) Any additions, corrections, or omissions
  - B. Report on Directors' events attended at Metropolitan expense for month of July
  - Presentation of five-year service pin to Director Kristine Murray, representing city of Anaheim
  - D. Presentation of Commendatory Resolution to past Director Aaron Grunfeld, representing city of Los Angeles
  - E. Approve Commendatory Resolutions for past Directors Jennifer Fitzgerald and Leticia Vasquez.
  - F. Approve naming of Metropolitan's Courtyard to Colonel John V. Foley Memorial Courtyard
  - G. Approve committee assignments
  - H. Chairman's Monthly Activity Report
  - I. Presentation on Department Head Salary Comparison with Comparator Agencies
    - 5t Presentation
  - J. Tax Levy for fiscal year 2014/15. (F&I)
  - 5J-1 Report on list of certified assessed valuations for fiscal year 2014/15 and tabulation of assessed valuations, percentage participation, and vote entitlement of member public agencies as of August 15, 2014.
  - 5J1 Board Letter and Attachments

53-2

ITEM 10A

Addit (1) the /exclusion finding this continuing air at valorem tax rate up to the rate levied for fiscally ear 2013/14 is essential to Metropolitan's (iscall meguity, and (2) the resolution establishing the fax rate for fiscally ear 2014/15. (Reflically objective) required)

### 51-7 Soard Letter and Atlachments

5J Presentation

K. Approve 30 day leaves of absence for — Director Finedman, commencing August 5, 2014 — Oriector Dick commencing August 15, 2014 (Andrel)

### DEPARTMENT HEADS' REPORTS

A General Manager's summary of Metropolitan's ectivities for the month of addy

\$8,5900

B General Counsel's tammery of Legal Department activities for the month of July.

88 Report

C. General Auditor's summary of activities for the month of Judy

60 Repart

Ethics Officer's symmetry of activities for the month of July.

<u>63 Report</u>

### COMSENT CALENDAR ITEMS — ACTION

- 7-\* Appropriate \$580,000 and award \$428,280 contract to Kawsh Engineering & Construction, no like souds handling area improvements at the Robert A. Skiener Witter Treatment Place (Aggres) (5365). (ESC):
  - 7-1 Board Letter and Attachments
  - 7-1 Presentation
- 7-2 Appropriate \$580,000, and authorize (1) final design of an operations and maintenance service design for the Orange County region and (2) agreement with La Chhada Design Group for architectural design services (AppropriateSc). (E&C)
  - <u>7-2 Board Lytter and Allachments</u>
  - 7,2 Preservation
- 7-3 Appropriate 51 6 milhor, and award \$858,000 contrary to knewly infrastructure West Co. to rehabilitate Service Connection G-01 on the Santa Monica Feeder (Appropriate Service (ESO)).
  - <u>//3.θgard\_letter and Allgohments</u>
  - 7-3 Presentation
- 7.4 Appropriée \$1.58 million, and sufficine times renacifactor projects at the Joseph Jensen Water Treatment Plant (Aggraph, 15460 and 15462). (E&O)
  - 7-4 Board Letter and Artashments
  - 7-a Presentation
- 7.5 Authorize granting a 1,440-square-feet permanent easement to Southern California Edison on Metropolitan-owned property located in Grange County (RPSAM);
  - 7-5 Board Letter and Agechments
  - 7-5 Presonation
- 7-6 Authorize granting a 3.42-80-9 permanent easement to the city of Fontana on Metropolitan owned property located in Said Bernardine County (RPSAM)
  - 7.5.Board, Letter and Attachments
  - 249 Presentation

ITEM 10A

- 7-7 Authorize granting a 2,977-square-foot permanent easement to Southern Cattern a Edison on Metropolitan-dwings property at the Chemical Unicoding Facility in the cry of Perms, Riverside County, IRPSAMy
  - 7-7 Boato Letter and Attachments
  - 7-7 Presentation

### ÖTHER BÖARD I JEMS — ACTION

- 8.1 Authorize agreement with the Municipal Water District of Orange County for credit in the jamoust of \$6,145,566 tellide to overcharges on detivation through Service Contention OC-88. (£6.)
  - 5-1 Board Letter
  - 8 I Pigsentation
- 8-2 Appropriate 513.5 million, and authorizer (1) design with permitting to address right-charge and erosion issues throughout the distribution system, and (2) controlled to agreements with Carato Engineers, Inc., CHZM Hill, Inc., Dudek, Inc., and Riggs and Riggs, Inc. (Appropriate 15474). (E&O)
  - 8.7 Board Leffor and Abachmonis
  - 8-2 Presentation
- 5-0 Appropriate \$9.4 million, award \$4,002,555 contract to 0 F. Shea Construction, Inc. to the Lakewew Proglem's Bernesonal Turnol and award \$152,982,84 valve procurement contracts of Rey (relenational (Appropriate Inc.) (1548) mill (1548). (1550) (AODED).
  - 8-3 Soard Lette<u>r and Ahachmenis</u>
  - 8-5 Presentation

### B. BOARD INFORMATION ITEMS

- 9-1 Updrže on solar power generation opportunities for the H. E. Weymoutt and Joseph Jonsen Waser Treatment Pipers. (E&C)
  - 9-1 Board Letter and Attachments.
  - 9-1 Presentation
- 9-2 Report on Rideral Informating regarding definition of Twaters of the United States' under the Clean Water Act. (CSE).
  - 9-2 <u>Opard Letter and A</u>ttachments
  - <u>9-2 Po-sentation</u>
- 10. FUTURE AGENDA IZEMS

### 11 ADJOURNMENT

NOTE. All the discretion of the committee, all kerns appearing on this agenca, whether or not expressly listed for ection may be detectived and may be subject to action by the committee.

This committee reviews items and makes a recommendation for final action so the full Board of Directors. Final action wit be raked by the Board of Directors. Againds for the meeting of the Board of Directors may be obtained from the Spaint Farkutive Secretary. This committee will not take any shall action that is bard ag on the Board, drop within a cucrom of the Board is present.

Withrigs relating to open session agenda floms distributed to Binecions less than 72 hours prior to a regular ineeting the evaluate for public inspection at Metropolitan's Headquarters Building and on Metropolitan's Web site http://www.mwdit2u.com

Requests for a distability related modification or accommodation, including auxiliary add or services, in order to allend or opinizingly in a meeting should be made to the Board Executive Secretary in advance of the meeting to mission away objudy of the requested service or accommodation