

| Appeals | February | March | April | May | June | July | August | Total |
|----------|----------|-------|-------|-----|------|------|--------|-------|
| Approved | 0 | 0 | 2 | 29 | 52 | 25 | 2 | 110 |
| Denied | 0 | 0 | 3 | 29 | 41 | 19 | 16 | 108 |

| Water Surveys | February | March | April | May | June | July | August | Total |
|---------------------------------------|----------|-------|-------|-----|------|------|--------|-------|
| Water Survey Requests/Commitment form | 0 | 78 | 261 | 364 | 195 | 123 | 20 | 1041 |
| Water Surveys Scheduled/Completed | 0 | 0 | 34 | 66 | 73 | 84 | 16 | 273 |

| WaterSmart Sign Ups | February | March | April | May | June | July | August |
|---------------------|----------|-------|-------|------|------|------|--------|
| (Cumulative) | 2106 | 2344 | 2692 | 3427 | 4216 | 4367 | 4872 |

Portal Visitors

ABOUT

Past 30 Days

SEE ALL

2,098
Unique Visitors

Past 90 Days

SEE ALL

3,374
Unique Visitors

VISITOR BREAKDOWN

Percentage of visitors who visited...

5 or more days 31%

198 visitors visited the portal over 5 or more days.

2 days 14%

1 day 40%

Platform

Desktop 73%

Mobile 27%

Meter Class

SFR 99.1%

Irrigation-Only (Non-Potable) 0.2%

Commercial 0.6%

Fire Sprinkler 0.2%

Irrigation-Only 0.3%

MFR 0.05%

VISITOR BREAKDOWN

Percentage of visitors who visited...

5 or more days 37%

4 days 5.1%

3 days 8.8%

2 days 15%

1 day 35%

Platform

Desktop 75%

Mobile 25%

Meter Class

SFR 99.1%

Irrigation-Only (Non-Potable) 0.1%

Commercial 0.5%

Fire Sprinkler 0.2%

Irrigation-Only 0.3%

MFR 0.06%

Average Activity

WHAT VISITORS DO

Update Profile (SFR Only)

26%

View an Action

23%

Start an Action

2.4%

Leave Feedback

4.9%

✓ Actions viewed

5,360 actions

| Conservation * reduction (-) from 2020 | February | March | April | May | June | July |
|---|-----------------|--------------|--------------|------------|-------------|-------------|
| Potable Conservation* | -6% | 37% | 24% | -20% | -37% | -32% |
| Recycle Conservation* | 9% | 217% | 70% | -7% | -5% | -39% |
| ET 2022 VS. 2020 | 110% | 141% | 133% | 92% | 112% | 123% |