



REBATES – SAVE WATER AND MONEY

LVMWD in partnership with the Metropolitan Water District of Southern California offers our customers several programs and resources to save water and money.

- Discounted weather based irrigation controllers with free professional installation
- Landscape Transformation Program
- Premium High-Efficiency Toilet
- High-Efficiency Clothes Washer
- Rain Barrel
- Rotating Sprinkler Heads
- Soil Moisture Sensor System



Visit LVMWD.com/Conservation/Rebates and SocalWaterSmart.com to learn more.

CUSTOMER RECYCLED WATER PROGRAMS

Qualified residential customers of LVMWD or Triunfo Water & Sanitation District can get free recycled water to maintain:

- Trees and shrubs
- Decorative or vegetable gardens
- Lawn areas



Sign up, take an online training course, and then visit the Rancho Las Virgenes Composting Facility in Calabasas every Saturday from 8 a.m. to 1 p.m. to receive your recycled water. Satellite fill stations may be available in your neighbourhood.

RECYCLED WATER RESTRICTIONS AND BUDGET REDUCTIONS

Outdoor water budgets for recycled water use are reduced by 25%. Irrigation using recycled water is allowed and not subject to one day per week or run-time restrictions, except water cannot runoff from landscaped areas and usage must stay within the water budget to avoid penalties.



WILDFIRE PREVENTION

LVMWD staff is working with state and local elected officials, county fire agencies and other districts to secure additional water resources to help prevent and protect customers against wildfires during the drought. Visit LVMWD.com/DroughtResponse for updates.

LVMWD's current outdoor watering restrictions are unprecedented, and lack of response by customers this summer could result in the restrictions being increased or a complete ban beginning September 01, 2022.



HELP A NEIGHBOR CONSERVE WATER

Often customers don't realize that they have an issue with their irrigation such as a broken or misaligned sprinkler head. If you see wasteful water use let us know at stophewaste@lvmwd.com with the information we need including the location and time you saw the problem.

- LVMWD.com
- (818) 251-2100**
- stophewaste@lvmwd.com



ABOUT THE 2022 DROUGHT AND LVMWD'S RESPONSE

California is experiencing a historic and unprecedented drought. The drought is so severe that Las Virgenes Municipal Water District (LVMWD) has activated Stage 3 – Water Shortage Emergency of the Water Shortage Contingency Plan to ensure that our customers have enough water to meet their health and safety needs.

STAGE 3 INCLUDES:

- **50% WATER REDUCTION** for customers' outdoor potable (drinking) water budgets
- **ONE-DAY-A-WEEK WATERING** for residential accounts
- **25% OUTDOOR REDUCTION** for recycled water budgets



New one-day-per-week water restrictions are necessary for all customers as specified by the Metropolitan Water District of Southern California, effective June 1, 2022.

ADOPTING A LVMWD-FRIENDLY, WATER-EFFICIENT LIFESTYLE



With persistent drought conditions, we're asking our residents, business community, HOAs, schools, and visitors to help conserve our water. Being water conscious in and around our homes, businesses, schools and landscapes is a full-time state of mind.

ONE DAY PER WEEK* WATERING RESTRICTIONS

Day and time restrictions – effective June 1, 2022.

Street Addresses Ending in **ODD** Numbers



THURSDAY

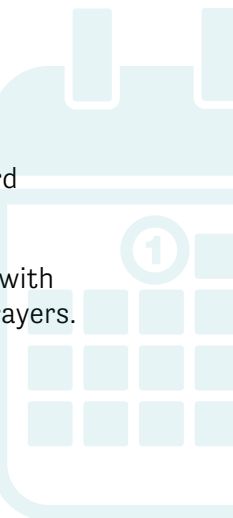
Street Addresses Ending in **EVEN** Numbers



TUESDAY

OUTDOOR WATER RESTRICTIONS AT A GLANCE

- 8 minutes per station for standard non-drip irrigation systems.
- 15 minutes maximum per station with high-efficiency nozzles/micro-sprayers.
- Watering can only occur from 5 p.m. - 10 a.m.
- Outdoor water budgets remain reduced by 50%.



***Certain exceptions apply. Visit LVMWD.com/DroughtResponse for more information and updates.**



RESIDENTIAL WATER BUDGETS

Each household is unique and uses water differently depending on the number of residents, parcel size, amount of landscaping, and limited special considerations. Therefore, LVMWD tailors water usage budgets to individual households while still achieving state-mandated water use regulations.



WATER FLOW RESTRICTORS

We must all work together to reduce our water use during this severe drought. This device will reduce the water flow from the meter serving a customer's property to help customers stay within their allotted water budget. Customers are responsible for additional fees for the installation/removal of a water flow restriction device.

COMMERCIAL CUSTOMER WATER BUDGETS

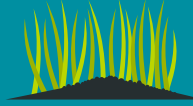


Water budgets for commercial customers are calculated based on an average of their past two years of use. They are also subject to penalties for exceeding 150% of their water budget.

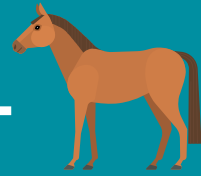
YOUR WATER BUDGET =



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INDOOR NEEDS

OUTDOOR NEEDS

ADJUSTMENTS

MEETING WATER RESTRICTIONS

Watering must stay within your unique water budget and not create any runoff from landscaped areas:

WATER USE OR ACTIVITY	SPECIAL PROVISION(S)
Watering using a hand-held hose with an automatic shut-off nozzle, watering can or bucket of five gallons or less	Allowed any time. Hand watering is limited to trees and non-turf perennials. Hand watering of annual plantings or turf grass is permitted only on the designated day.
Drip irrigation systems	Allowed and exempt from one-day-per-week or run-time restrictions.
Outdoor Irrigation (sprinklers and other non-drip systems) for residential properties	Restricted to one-day-per-week maximum for accounts that use potable water to irrigate and 8 minutes maximum per "station" or irrigation zone, except that high-efficiency nozzles (i.e. micro sprayers) can run for 15 minutes.
Topping off swimming pools/ponds/other bodies of water that provide recreation, fish or wildlife habitat, or backup supply for fire suppression	Allowed as needed, but draining and refilling is prohibited. No water budget adjustments provided for draining and refilling due to prohibition. Use of pool covers is strongly encouraged to reduce evaporation loss. The initial filling of newly constructed swimming pools is allowed.
Maintenance of horse corrals	Allowed as needed, but water cannot run off from property.
Washing of livestock	Allowed as needed, but water cannot run off from property.
Maintenance of solar panels	Allowed cleaning once every six months using a hose with an automatic shut-off nozzle, but water cannot run off from property.
Establishment of new landscaping	Planting new landscaping is not recommended, and no water budget adjustment will be provided to any customer account type.

OUTDOOR WATER BUDGET RESTRICTIONS

Outdoor watering budgets were reduced by 50% effective May 1, 2022. Implementation of the assessment of penalties Stage 3 – Water Shortage Emergency is in effect. Customers that use more than 150% of their water budget are subject to penalties and enforcement actions and subject to a flow restrictor after 4 exceedances.

WASTEFUL PRACTICE PENALTIES

Wasteful water uses and practices are subject to fines (see Permanent Water Use Practices).

1ST VIOLATION - Customers are notified in writing.

Subsequent violations within a 12-month period are subject to:

2ND VIOLATION – \$100

3RD VIOLATION – \$200

4TH VIOLATION – \$500

5TH VIOLATION – District may install a flow restriction device or terminate service



Customers who repeatedly exceed 150% of their overall water budgets will be subject to the installation of a water flow restriction device.



AVOID WATER PENALTIES

Customers should review their outdoor water budget routinely and adjust their outdoor watering schedule accordingly to avoid penalties.

TRACK YOUR WATER USE

Track your water use by registering for WaterSmart at LVMWD.com/AdvancedMeters.

PERMANENT WATER USE PRACTICES FOR ALL CUSTOMER CLASSES

- Irrigation is not allowed between the hours of 10 a.m. and 5 p.m.
- Irrigation may not occur during periods of rain or in the 48 hours following measurable rainfall.
- Irrigation may not run off the property into streets, gutters or onto adjacent properties.
- Using potable water to wash down sidewalks, parking areas and driveways is not permitted.
- A trigger nozzle is required on hoses used for home car washing.
- Fountains or water features must use a recirculating system.
- Hotels & motels must give multi-night guests the option to retain towels and linens during their stay.
- Restaurants may only serve water upon request.

