

## Customer Service Drought Metrics for June 2022

Notices	February	March	April	May	June	Total
2nd Exceedance Notice	600	3169	893	303	0	4965
4th Exceedance Notice	0	0	948	663	0	1611
Door Tag	0	0	0	20	60	80
Flow Restriction Device Installed	0	0	0	0	20	20

**\*\* 13 on meters\*\***

Water Violations	February	March	April	May	June	Total
1st Violation/Warning	67	79	112	311	175	744
2nd Violation/Fine	0	2	0	4	2	8
3rd Violation/Fine	0	0	0	0	0	0
4th Violation/Fine	0	0	0	0	0	0
5th Violation/Possible Flow Restriction Device	0	0	0	0	0	0

Appeals	February	March	April	May	June	Total
Approved	0	0	1	16	24	41
Denied	0	0	2	25	23	50

Water Surveys	February	March	April	May	June	Total
Water Survey Requests/Commitment form	0	78	261	364	195	898
Water Surveys Completed	0	0	34	66	73	173