

Customer Service Drought Metrics for May 2022

Notices	February	March	April	May	Total
2nd Exceedance Notice	600	3169	893	303	4965
4th Exceedance Notice	0	0	948	663	1611
Door Tag	0	0	0	20	20
Flow Restriction Device Installed	0	0	0	0	0

Water Violations	February	March	April	May	Total
1st Violation/Warning	67	79	112	311	569
2nd Violation/Fine	0	0	2	2	4
3rd Violation/Fine	0	0	0	0	0
4th Violation/Fine	0	0	0	0	0
5th Violation/Possible Flow Restriction Device	0	0	0	0	0

Appeals	February	March	April	May	Total
Approved	0	0	1	16	17
Denied	0	0	2	25	27

Water Surveys	February	March	April	May	Total
Water Survey Requests/Commitment form	0	78	261	364	703
Water Surveys Completed	0	0	34	66	100